

## PROVIDER SEARCH INSTRUCTIONS



PPO

<http://www.multiplan.com/search/search-2.cfm?originator=84462>

A screenshot of the MultiPlan website's search interface. At the top is the MultiPlan logo with the tagline "Imagine more...". Navigation links for "Home", "About Us", and "Markets" are in the top right. A large green "Search" button is prominent. Below it, a message states: "Members enrolled within the Mid Atlantic States Region ONLY please click here to be redirected to www.multiplan.com". The "Choose a Provider Type" section has two radio button options: "Doctor: Doctor or other healthcare professional" and "Facility: Hospital, Lab, Imaging Center, Home Health Center, etc.". An "Important Note" section follows, explaining that the site is for reference only and users should verify provider status and benefit eligibility. At the bottom right is a green "Continue →" button.A screenshot of the search filters section on the MultiPlan website. It includes a "Location:" section with fields for "Within" (set to "Exact"), "miles of ZIP code", "Zip Code", "City", "State", and "County". A "Search tip" is provided below. The "Type of Doctor:" section has dropdown menus for "Specialty" (set to "Behavioral Health"), "Primary Care", "Surgery", and "All Specialties". A "Name:" section has fields for "Doctor's Name" (First and Last). At the bottom are "More Search Options" with a green checkmark, and "← Back" and "Continue →" buttons.

Kaiser Permanente uses the MultiPlan network for their PPO plans. Please see instructions below.  
Step by Step Instructions

1. Select "Doctor" or "Facility" to search
2. Enter the zip code or the city and state of the location
3. Select which type of doctor to search