

PROVIDER SEARCH INSTRUCTIONS



<https://www.blueshieldca.com/fap/app/find-a-doctor.html>

Quick search for primary care physician (PCP)

Enter Provider name, choose your plan (optional) and location of the provider. Hit “search” then select the provider you use.

Step by Step Instructions

1. Select which type of provider to search. When searching for Hospitals, you would choose Facilities.
2. Continue as a guest. For members, click login and enter your username and password.
3. Enter the city and state, or the zip code, of the location to search.
4. Select a plan, select Year your coverage starts.
5. Choose plan type from the plan types listed below. Select Subplan. For Blue Shield direct plans, you would choose a subplan with OffEx for Covered CA plans, chose the subplan with + child Dental.
6. Select “Doctor Type” or “Doctor Name” to search.
7. To print a directory, click “Save Results” right above the first provider’s name. Click the “Email” or “Download” preference below the “Save Results” title and click the blue oval “Download” button.
8. To choose a provider outside of CA, search the [Health Care Anywhere](#) website. Please note that if you select an HMO plan, only emergency services will be covered.

Plan Type:

Access: Small Business HMO Access+, then select the plan

Local Access: Small Business HMO Local Access+, then select the plan

Trio ACO: Small Business Trio HMO, then select the plan

PPO: Small Business Full PPO, then select the plan

Tandem PPO: Small Business Tandem PPO, then select the plan