



www.aetna.com/docfind/

Step by Step Provider Search Instructions:

- 1. Enter your zip, city, county or state in the search bar

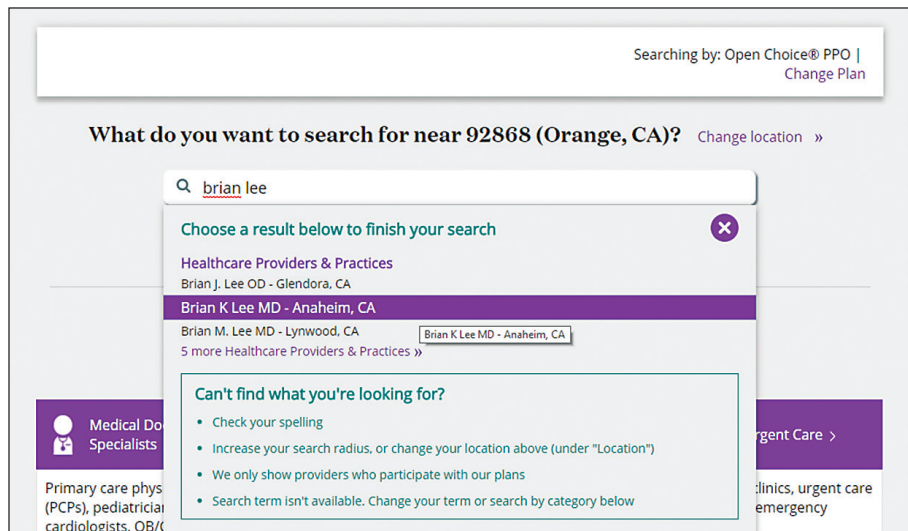
The screenshot shows two side-by-side panels. The left panel, titled 'Already a member?', has a 'Login to Secure Site' button and a 'Register Now' button. Below this, it asks 'Why Register?' and lists benefits: 'Get results for your plan', 'View cost estimates', and 'Select a primary care doctor'. The right panel, titled 'Continue as a guest', prompts the user to 'Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.' It includes a text input field, a 'Traveling?' note, a 'Look within' slider set to 25 Miles, and a 'Search' button.

- 2. Enter your plan name in the search bar or select your plan from the list below and press “Continue”

The screenshot shows a 'Select a Plan' dropdown menu. At the top is a search bar with 'hmc' entered. Below it is a list of plan categories: 'Aetna Whole Health Plans' (with 'AWH Southern CA HMO'), 'Aetna Standard Plans' (with 'HMO', 'HMO Silver', 'HMO Gold', 'HMO HDHP', 'HMO Silver HDHP', 'HMO Gold HDHP'), and 'State Based Plans' (with 'HMO Basic', 'HMO Basic Bronze').

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3. Enter the name of your PCP in the search bar, and if it appears, select it to view “Provider/Facility Information”



4. To print a Directory, instead of using the search bar, click “Hospitals and Facilities” then “All Hospitals and Facilities”.



Plan Type:

HMO - HMO listed under the Standard Plans

HMO Deductible - HMO Deductible listed under the State Based Plans

AVN HMO - Aetna Value Network HMO listed under the State Based Plans

Basic HMO - HMO Basic listed under the State Based Plans

MC - Managed Choice POS (Open Access) listed under the Aetna Open Access Plans

Savings Plus - Savings Plus OA Managed Choice POS listed under the Savings Plus plans

AWH HMO - AWH Southern CA HMO listed under Aetna Whole Health Plans

AWH OAMC - AWH Southern CA Managed Choice POS listed under Aetna Whole Health Plans

AWH EPO - AWH Southern CA Elect Choice EPO listed under Aetna Whole Health Plans

Sutter Health Aetna MC - Sutter Health OA Managed choice POS listed under Sutter Health and Aetna Plans