

PROVIDER SEARCH INSTRUCTIONS



Go to <https://www.westernhealth.com/search-for-providers/advanced-search/>

1. Select the type of provider you are looking for, we will use primary care physician in this example.

A screenshot of the 'Provider Search' screen. The title 'Provider Search' is at the top in green. Below it is the question 'What type of provider are you looking for?'. There are three options: 'PRIMARY CARE PHYSICIAN' (with a stethoscope icon), 'SPECIALIST' (with a microscope icon), and 'FACILITIES' (with a building icon). The 'PRIMARY CARE PHYSICIAN' option is circled in red. Below the options is a paragraph of text explaining access to specialists.

Provider Search
What type of provider are you looking for?

PRIMARY CARE PHYSICIAN

SPECIALIST

FACILITIES

You will always have access to appropriate specialists. If you wish to select a specialist outside the medical group with which your Primary Care Physician (PCP) is affiliated, your [specialist access](#) will be determined by the medical group affiliation of your PCP.

2. The next screen (see below) will ask whether you want to search as a member of Western Health or you can continue the search without having to log in. In this example, we will click on “No, continue to provider search.”

A screenshot of the 'Are you a Western Health Advantage member?' screen. The title is at the top in green. Below it are two options: 'YES, PLEASE SIGN ME INTO MYWHA' (with a padlock icon) and 'NO, CONTINUE TO PROVIDER SEARCH' (with a right arrow icon). The 'NO, CONTINUE TO PROVIDER SEARCH' option is circled in red. At the bottom are two links: 'Skip and view all providers' and 'Search By Product'.

Are you a Western Health Advantage member?

YES, PLEASE SIGN ME INTO MYWHA

NO, CONTINUE TO PROVIDER SEARCH

[Skip and view all providers](#)

[Search By Product](#)

3. You will be asked about how you get your health coverage, select the answer that applies to you and click on “Next.”
4. On the next few screens, you will be asked to enter your current zip code and your preferred provider specialty. If you are unsure about the provider specialty, just click on “Submit.”