CALIFORNIA LARGE GROUPS CHANGING CARRIERS

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PRIOR CARRIER DEDUCTIBLE CREDIT GUIDE

		Allstate	Anthem Blue	Blue Shield of			
	Aetna	Benefits	Cross	California	CalCPA Health	Cigna	E.D.I.S.
HMO to HMO Deductible Credit?	Yes	N/A	Yes	Yes	No	*Yes	N/A
PPO to PPO Deductible Credit?	Yes	Yes, on plans with a calendar year deductible.	Yes	Yes	Yes	*Yes	Yes
HSA to HSA Deductible Credit?	Yes	Yes, on plans with a calendar year deductible.	Yes	Yes	Yes	*Yes	Yes
Deductible Credit given from PPO with a deductible to a HMO plan?	Yes, as long as it's embedded in the medical (H.S.A. plan)	Yes, on plans with a calendar year deductible.	Yes, assuming the new HMO plan has an associated deductible.	Subject to underwriting approval.	No	*Yes	N/A
Deductible Credit given from HMO with a deductible to a PPO plan?	Yes, as long as it's embedded in the medical (example H.S.A. plan)	Yes, on plans with a calendar year deductible.	Yes	Subject to underwriting approval.	No	*Yes	Yes
Out-of-Pocket Max Carryover Credit?	Prior carrier calendar year deductible/OOPM may be credited if valid EOB from prior carrier submitted within 60 days of implementation.	The deductible credited to the plan, will also credit the OOP accumulators	Prior carrier calendar year deductible/OOPM may be credited if valid EOB from prior carrier submitted within 60 days of implementation.	No	Prior carrier calendar year deductible/OOPM may be credited if valid EOB from prior carrier submitted within 60 days of implementation.	No	No
PEO to PEO Deductible Credit?	No	N/A	As long as the previous organization also had Anthem as their carrier and the member is going from like plan to like plan there will be a credit.	No	As long as the previous organization also had Anthem as their carrier and the member is going from like plan to like plan there will be a credit.	Not Applicable	N/A
Prior Carrier Deductible Credit Given?	Prior carrier calendar year deductible/OOPM may be credited if valid EOB from prior carrier submitted within 60 days of implementation.	Yes, on plans with a calendar year deductible.	Prior carrier calendar year deductible/OOPM may be credited if valid EOB from prior carrier submitted within 60 days of implementation.	Yes	Prior carrier calendar year deductible/OOPM may be credited if valid EOB from prior carrier submitted within 60 days of implementation.	*Yes	Yes
4th Quarter deductible Credit Given?	No	No	Yes, they will credit members for the remainder of the calendar year. If a group comes on 11/1 or 12/1 they will receive credit the rest of the year.	Yes, for the remainder of the calendar year.	Yes, they will credit them for the remainder of the calendar year. If a group comes on 11/1 or 12/1 they will receive credit the rest of the year.	No	No
Prior carrier deductible form needed?	No, just the usual EOB, ledger or letter.	For large groups, the transitioning of deductible credits would be smoother if a report were provided.	There is no form needed. We will need copies of EOB's from prior carrier submitted within 60 days of group implementation.	Prior carrier deductible form or EOB.	There is no form needed. We will need copies of EOB's from prior carrier submitted within 60 days of group implementation.	Deductible credit letter, claims ledger, EOB's.	Yes
Where do I send the forms or EOB's?	Fax to: 866-474-4040	On the address of the ID card.	Fax to: 877-237-4519 (Anthem direct)	Fax to 209-371-3049	E-mail <u>Calcpahealth@</u> <u>key.insurance.com</u> or fax to 877-237-4519	Submit to the installation manager. These submissions would be during the group's initial installment.	underwriting@ employerdriven.com

*Yes, on new business if the change is done mid-contract and upon approval via UW.

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	Health Net	Kaiser Permanente	MediExcel Health Plan	Sharp Health Plan	SIMNSA Health Plan	Total Benefit Solutions	UnitedHealthcare	Western Health Advantage	
HMO to HMO Deductible Credit?	No	N/A	N/A	Yes	N/A	N/A	Yes	No	
PPO to PPO Deductible Credit?	Yes	N/A	N/A	N/A	N/A	Yes	Yes	No	
HSA to HSA Deductible Credit?	Yes	N/A	N/A	Yes	N/A	N/A	Yes	Yes	
Application of Rx Deductible Credit if the Rx is embedded with the medical plan? (<i>Example: HSA plans have the Rx</i> Deductible included with the medical deductible)	No	N/A	N/A	Yes	N/A	N/A	Yes	Yes	
Application of Deductible Credit if the Rx is not part of the medical deductible? <i>(like HMO Rx)</i>	No	N/A	N/A	No	N/A	Yes	No	No	
Out-of-Pocket Max Carryover Credit?	No	N/A	N/A	No	N/A	Yes	No	No	
PEO to PEO Deductible Credit?	No	N/A	N/A	No	N/A	Yes	Yes	No	
Prior Carrier Deductible Credit Given?	Yes all LGB PPO and EPO plans that have deductibles allow for prior carrier deductible credit, as long as this policy is replacing a similar policy that has been issued to the Group Policyholder. This means that members electing a Health Net PPO plan must be replacing a PPO plan with their prior carrier, or members electing a Health Net EPO plan must be replacing an EPO plan with their prior carrier. Members electing HSP plans do not qualify for the prior deductible credit.	No. Kaiser Permanente does not credit members for expenses they incurred toward satisfying deductibles or out of pocket maximums on any medical or dental plan they had before they enrolled in Kaiser Permanente.	N/A	Yes	N/A	Yes	Yes	Yes, HSA plan to HSA plan only	
4th Quarter deductible Credit Given?	PPO: Yes HSA: No HMO: N/A	N/A	N/A	No	N/A	Yes	No	No	
Prior carrier deductible form needed?	No. Claims ledgers or deductible credit letter with the breakdown of the family deductible credits can be given by the previous carrier.	N/A	N/A	Yes	N/A	Yes	Yes	Yes	
Where do I send the forms or EOB's?	Fax EOB's to 866-848-6715 GA can send to <u>hn</u> accountServices@ <u>healthnet.com</u>	N/A	applications@ mediexcel.com	Once the form is filled out it can be e-mailed to <u>Customer</u> <u>service@</u> <u>sharp.com</u> . The most current EOB must accompany this form.	N/A	Members will submit their EOB's to Aetha directly or a deductible credit report will be accepted	<u>Ga</u> Service@ uhc.com	WHA Sales: fax 916.568.1338, email <u>WHASales@</u> <u>westernhealth.</u> <u>com</u> or as specified during implementation	