

# PROVIDER SEARCH INSTRUCTIONS



<https://www.anthem.com/find-care/>

1. Click on Select a plan for basic search. For members, enter your ID number in the Use Member ID for Basic Search.

The screenshot shows two main options for searching:

- Log in for Personalized Search:** Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#). Includes a "Log In to Find Care" button.
- Use Member ID for Basic Search:** Find doctors, hospitals and more near you. Search your medical plan without logging in. Includes a text input field for "ID number or prefix (first three letters or nu...)" and a "Search" button.

At the bottom, there is a link for **Select a plan for basic search** with the subtext: "Find out if a doctor, hospital, or other care provider is in-network for the plan selected."

2. Click the type of Care > State > type of plan (Medical (Employer-sponsored)) > and then choose the plan > Continue. Below is the list of the networks.  
*Plan Type (All listed under Dental)*  
*DHMO - Dental Net HMO*  
*Complete - Dental Complete*  
*Pediatric Dental - Dental Prime*

The screenshot shows the "Basic search as a guest" form with the following fields:

- Select the type of plan or network:** Dental Plan or Network
- Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.*
- Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)** California
- Select how you get health insurance:** Dental
- Select a plan or network:** Dental Net HMO

3. Enter City, County or Zip code > search by doctor name or specialty

The screenshot shows a search bar with "92868" entered and a search prompt: "Search by doctor (name or specialty), hospital, procedure, and more". Below the search bar, there is a notification: "Find a testing center near you with our COVID-19 Test Site Finder". The main heading is "Finding care in Dental Net HMO Plan Network" with a "Change Plan" link.

4. You can also search by Care Provider

The screenshot shows the "Search by Care Provider" section with six buttons, each featuring a tooth icon and a specialty name:

- Dentist
- Oral Surgeon
- Orthodontist
- Periodontist
- Pediatric Dentist
- Endodontist

5. To print a directory, click on the print icon or to Email click on the email icon.

Buttons for "Print" and "Email" actions.