



# Get to know SignatureValue Harmony HMO

In collaboration with Canopy Health, UnitedHealthcare SignatureValue® Harmony HMO is designed to give you a simpler health care experience that fits your needs. With this health plan, you choose from the Canopy Health network of doctors—and work with a primary care physician (PCP)—who can guide you to better health at lower costs by helping you get quality care. To enroll, you must live in Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano\* or Sonoma counties.



## A streamlined experience

- Easier ways to find a doctor
- More convenient ways to fill prescriptions
- Online tools to help you get familiar with your plan
- Referrals to specialists through the Canopy Health Alliance Referral Program



## Greater access to care

- Choose from 6,000+ doctors, 25+ primary hospitals and 5+ medical groups across the Bay Area\*\*
- 24/7 Virtual Visits with a licensed national provider
- Access to online visits with doctors within your medical group\*\*\*
- Providers take a coordinated approach to your wellness, care and prescriptions



## One-stop support

- A welcome call is designed to help you better understand benefits, transition care to your new PCP and transfer prescriptions and medical records
- A dedicated advocate team can help answer your questions at every point of care
- Get quicker, easier access to answers about benefits, claims, prescriptions and mental health services



## Choose your PCP from these medical groups

- Dignity Health Medical Network—Santa Cruz
- Hill Physicians Medical Group
- John Muir Health Physician Network
- Meritage Medical Network
- Providence Medical Network—Sonoma and Napa Counties
- Santa Clara County IPA (SCCIPA)

**Learn more**

Visit [whyuhc.com/svharmonylocal](https://www.whyuhc.com/svharmonylocal)



\*As of 10/23. Full and partial counties are mentioned above. Partial county is Solano.

\*\*There has been a change to the SignatureValue HMO provider counts. Individual providers are counted one time, regardless of the number of specialties they are licensed for or number of locations they practice in. NDAR counts as of October 2022.

\*\*\*Available for participating providers.

continued



This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact your broker or UnitedHealthcare sales representative.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

24/7 Virtual Visits is a service available with a Designated Virtual Network Provider via video, or audio-only where permitted under state law. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).