

When care can't wait, you have options

Choosing the right care can help save you time and money. Here's where to start.

 Aetna 24-Hour Nurse Line*	 CVS Virtual Care®	 MinuteClinic® and Walk-in clinic	 Urgent care center	 Emergency room
Call a registered nurse to discuss care options for minor aches and ailments.	Get 24/7 urgent care plus mental health support and help with one-time prescriptions.	Get in-person care for minor illnesses, injuries, screenings and more.	See a provider when you need lab work, x-rays or for ailments that can't wait.	Get seen 24/7/365 for serious and life-threatening issues.
Call 24/7: 1-800-556-1555 (TTY: 711) <i>Available nationwide to Aetna® members only</i>	To schedule an online appointment*, visit CVS.com/virtual-care <i>Available nationwide to Aetna members only</i>	To find a MinuteClinic, visit CVS.com/MinuteClinic	To find an in-network urgent care center near you, visit Aetna.com or open the Aetna Health SM app	For emergency care, go to your nearest emergency room or call 911 .
		 To find an in-network walk-in clinic near you, visit Aetna.com or open the Aetna Health SM app		
Cost ∅ Wait ①	Cost ∅ Wait ①	Cost \$ Wait ①	Cost \$\$ Wait ①①	Cost \$\$\$ Wait ①①①

*FOR 24-HOUR NURSE LINE: While only your doctor can diagnose, prescribe or give medical advice, the 24-Hour Nurse Line nurses can provide information on a variety of health topics.

*FOR CVS VIRTUAL CARE APPOINTMENTS: CVS Virtual Care® is available to members with this benefit included in their health plan. Eligibility varies by plan.

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