



www.aetna.com/docfind/

Step by Step Provider Search Instructions:

1. Enter your zip, city, county or state in the search bar

The screenshot shows two side-by-side panels. The left panel, titled 'Already a member?', has a 'Login to Secure Site' button and a 'Register Now' button. Below these, it asks 'Not registered with Aetna yet?' and provides a 'Why Register?' section with text: 'You will be able to find all your coverage information online when you need it.' and 'Searching as a member is better'. Under 'You Can:', there are three green checkmarks: 'Get results for your plan', 'View cost estimates', and 'Select a primary care doctor'. The right panel, titled 'Continue as a guest', asks the user to 'Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.' It features a text input field labeled 'Enter location here' and a note: 'Traveling? You can change your location after you select your plan'. Below this is a 'Look within' section with a slider set to '25 Miles' and a 'Search' button.

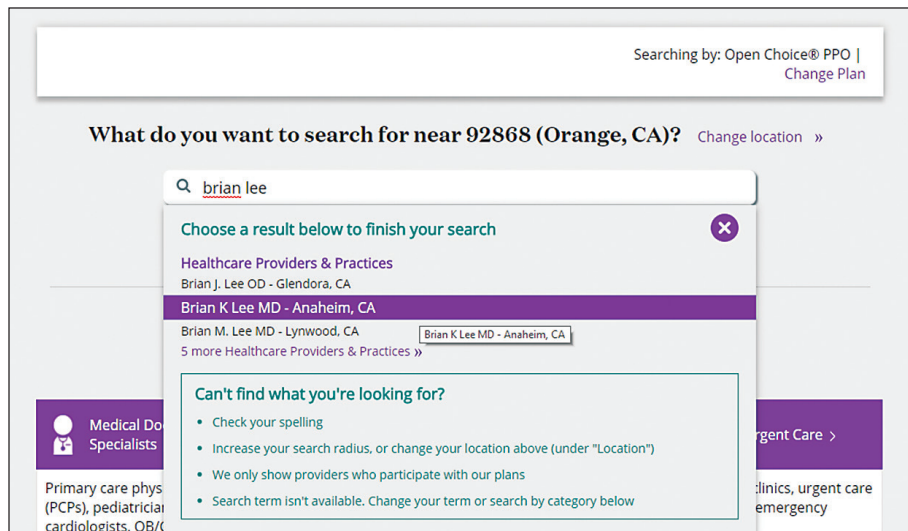
2. Enter your plan name in the search bar or select your plan from the list below and press “Continue”

The screenshot shows a 'Select a Plan' dropdown menu. At the top, there is a search bar containing 'hmc|'. Below the search bar, it says 'Enter plan name to narrow list below, e.g. Managed Choice'. A button labeled 'Show all plans (including those not in my area)' is visible. The list of plans is categorized into three sections: 'Aetna Whole Health Plans' (with one option: AWH Southern CA HMO), 'Aetna Standard Plans' (with six options: HMO, HMO Silver, HMO Gold, HMO HDHP, HMO Silver HDHP, and HMO Gold HDHP), and 'State Based Plans' (with two options: HMO Basic and HMO Basic Bronze). Each option has a radio button next to it.

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PROVIDER SEARCH INSTRUCTIONS

3. Enter the name of your PCP in the search bar, and if it appears, select it to view “Provider/Facility Information”



4. To print a Directory, instead of using the search bar, click “Hospitals and Facilities” then “All Hospitals and Facilities”.



Plan Type:

- HMO** - HMO listed under the Standard Plans
- HMO Deductible** - (CA) HMO Deductible Plan listed under the State Based Plans
- AVN HMO** - (CA) Aetna Value Network HMO listed under the State Based Plans
- Basic HMO** - (CA) Aetna Basic HMO listed under the State Based Plans
- MC** - Managed Choice POS (Open Access) listed under the Aetna Open Access Plans
- Savings Plus** - Savings Plus OA Managed Choice POS listed under the Savings Plus plans
- Aetna Whole Health - Southern CA HMO** - AWH Southern CA HMO - Listed under the Aetna Whole Health Plans
- Aetna Whole Health - Southern CA PPO** - AWH Southern CA Managed Choice POS - Listed under the Aetna Whole Health Plans
- Aetna Whole Health - Southern CA EPO** - AWH Southern CA Elect Choice EPO - Listed under the Aetna Whole Health Plans