



Small business PPO plans now include Virtual Blue benefits, making it easy to quickly access care anytime, anywhere.



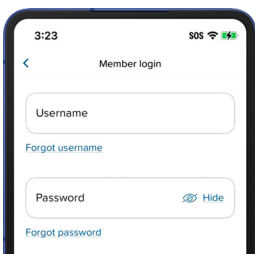
Members can get all kinds of virtual care – mental health, primary care, prevention, specialty care, and more – from Accolade as part of their VirtualBlue benefit. (This replaces Teladoc and NurseHelp 24/7.)

### Making an appointment on the Blue Shield app is easy

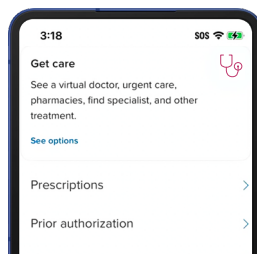
First, you'll need to register on our site. Go to [blueshieldca.com/start](https://blueshieldca.com/start). Next, open the Blue Shield of California app. (Available for download from the Apple or Google Play app store.)



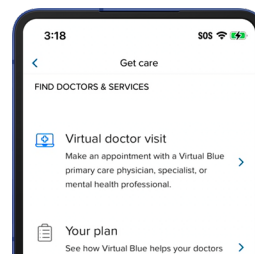
#### 1. Log in, select "Get care", then "Virtual doctor visit."



Member Login

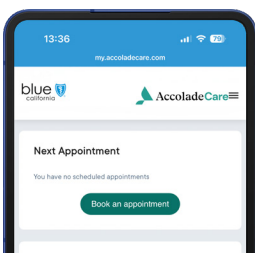


Select "Get care"



Select "Virtual doctor visit"

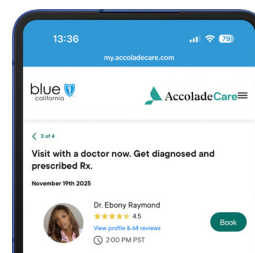
#### 2. You'll be automatically connected to Accolade Care, where you select "Book appointment," then "Virtual doctor visit." Depending on the care you need, you'll answer a few questions before your appointment booking is complete.



Select "Book an appointment"



Select "Virtual doctor visit"



Select your appointment

# Small Group Virtual Blue benefits at-a-glance

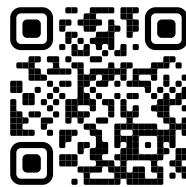
## Quicker access to more care options

- Select virtual PCP for ongoing care relationship
- Get preventive care appointments, often same-day
- Access specialist care for 20 specialty areas, with appointments confirmed within 3 days of request
- Behavioral health appointments with licensed clinical social workers & family therapists, available in 3 days
- Access to 24/7/365 health coaches

\$0 copay\*

Enhanced options for  
primary, specialty, &  
behavioral health

Scan the QR code to start



[blueshieldca.com/start](https://blueshieldca.com/start)

\*Members on a high-deductible plan must meet their deductible but have \$0 preventive care always available.

Blue Shield of California is an independent member of the Blue Shield Association. Virtual visits are powered by Accolade Care.

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