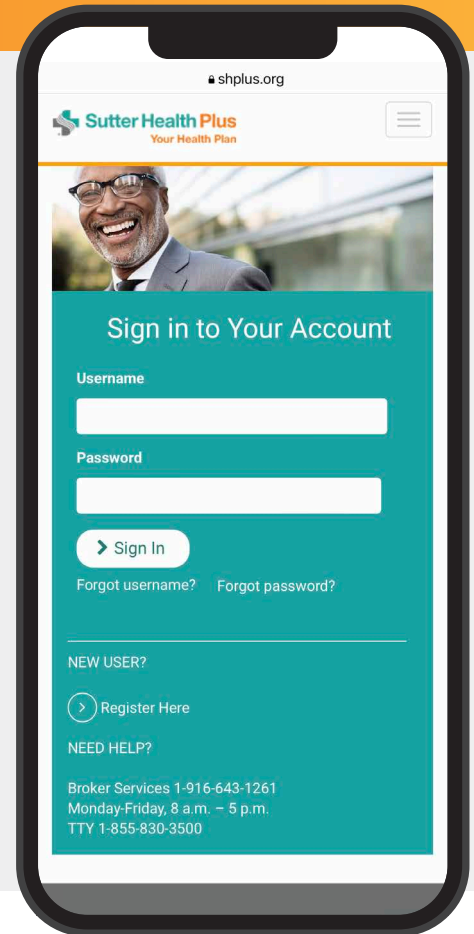


Broker Portal

Convenient 24/7 Access

As your health plan partner, Sutter Health Plus wants to make it easy and convenient for you to manage healthcare benefits for your clients. Our secure, mobile-friendly broker portal provides easy access to:

- ✓ Your account roster and your clients' *Benefits and Coverage Matrix (BCM)*, *Evidence of Coverage and Disclosure Form (EOC)*, and *Summary of Benefits and Coverage (SBC)* for medical plans and any plan documents for optional benefits elected
- ✓ Commission statements
- ✓ IFP and small group client renewal packets
- ✓ Request Sutter Health Plus assistance for billing, terminations and changes, and plan change inquiries
- ✓ Common broker forms and resources, including previous issues of Broker Insight Plus
- ✓ Copies of your clients' premium bills



Broker registration is easy and takes only a few minutes.

1. Go to **shplus.org/brokerportal**.
2. Enter your name, Broker ID (A-XXXXXXXX), Agent ID (C-XXXXXXXX), email address, and phone number.
3. Once approved, you will receive an email notification to verify your email address, create a username and password, and provide answers to two security questions (for username or password retrieval).

All users need to have their own account. Usernames and passwords should be unique to each user for privacy and security purposes. All portal users must change their password at least once per year. If registering for multiple broker accounts, you will need to repeat these steps for each account.

Note: you must have at least one active sold account with Sutter Health Plus to register.

If you have questions, please contact Member Services at 855-325-5200, Monday through Friday, 8 a.m. to 7 p.m. or email shpbroker@sutterhealth.org.