

**Sydney<sup>SM</sup> Health** helps manage your health and benefits anywhere. Scan the QR code on this flyer to download the app. Then from *Menu*, access these highlights:

# **My Plans**



## **Benefits & Coverage**

Select your plan for details like your deductible, out-of-pocket maximum, and coinsurance (your percentage of the costs).



#### **ID Cards**

Access your digital member ID card.

# **Claims & Payments**

Visit the Explanation of Benefits Center, submit a claim, and see your claims history.

### **Access Care**

### Find Care

Search for doctors, hospitals, and other healthcare professionals in your plan's network. Filter by gender, languages spoken, or location. You can also compare costs.

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Assess your symptoms with the Symptom Checker, or talk to a doctor through chat or video.

## **Community Resources**

Find organizations that offer no- or low-cost programs to help with food, transportation, and childcare.

## My Health Dashboard

Find health news, health and wellness tips, and personalized action plans. You can also sync your fitness tracker.

## My Health Records

With a single profile, you can view, download, and share your family's health histories and electronic medical records.

# **Support**

Choose **Live Chat** to chat online, **Contact Us** to talk directly to an Anthem Blue Cross representative, and **Message Center** to send and receive messages. You can also find answers to common questions.

# Download the Sydney Health app

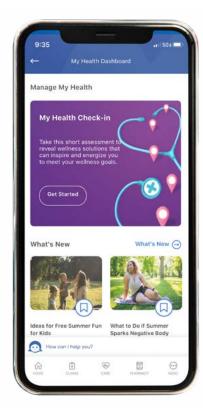




#### Scan the QR code to download the Sydney Health app.

You can also sign up at <u>anthem.com/ca/register</u> to access most of the same features from your computer.







In addition to using a telenealth service, you can receive in-person or virtual care from your own doctor or another healthcare provider in your plans network. If you receive care from a doctor or healthcare provider not in your plans network, your share of the costs may be higher you may also receive a bill for any charges not covered by your health plan.]

[Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.

[Other virtual care services offered through an arrangement with LiveHealth Online. LiveHealth Online is offered through an arrangement with Amwell, a separate company, providing telehealth services on behalf of your health plan.]