

# PROVIDER SEARCH INSTRUCTIONS



## Step by Step Provider Search Instructions:

1. Enter your zip, city, county or state in the search bar

The screenshot shows the Aetna provider search interface. It is divided into two main sections: "Already a member?" and "Continue as a guest".

**Already a member?**

- Not registered with Aetna yet?
  - Login to Secure Site
  - Register Now
- Why Register?
 

You will be able to find all your coverage information online when you need it.
- Searching as a member is better
 

You Can :

  - Get results for your plan
  - View cost estimates
  - Select a primary care doctor

**Continue as a guest**

Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.

Enter location here

Traveling? You can change your location after you select your plan

Look within

25 Miles

0 Miles 100 Miles

Search

2. Enter your plan name in the search bar or select your plan from the list below and press "Continue"

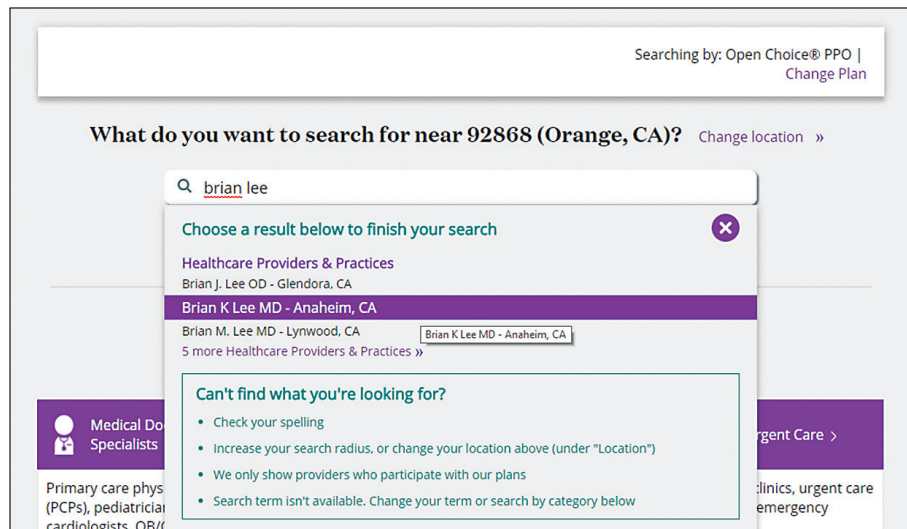
The screenshot shows the "Select a Plan" interface. It includes a search bar with the text "hmc" and a prompt "Enter plan name to narrow list below, e.g. Managed Choice". Below the search bar is a list of plans categorized into three groups:

- Aetna Whole Health Plans**
  - AWH Southern CA HMO
- Aetna Standard Plans**
  - HMO
  - HMO Silver
  - HMO Gold
  - HMO HDHP
  - HMO Silver HDHP
  - HMO Gold HDHP
- State Based Plans**
  - HMO Basic
  - HMO Basic Bronze

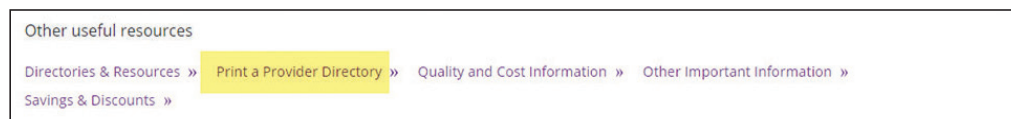
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3. Enter the name of your PCP in the search bar, and if it appears, select it to view “Provider/Facility Information”



4. To print a Directory, instead of using the search bar, click “Hospitals and Facilities” then “All Hospitals and Facilities”.



## Plan Type:

**HMO** - HMO listed under the Standard Plans

**HMO Deductible** - HMO Deductible listed under the State Based Plans

**Aetna Value Network HMO** - Aetna Value Network HMO listed under the State Based Plans

**HMO Basic** - HMO Basic listed under the State Based Plans

**AWH Southern CA HMO** - AWH Southern CA HMO listed under Aetna Whole Health Plans

**AWH Northern CA HMO** - AWH Northern CA HMO listed under Aetna Whole Health Plans

**OA Managed Choice POS** - Managed Choice POS (Open Access) listed under the Aetna Open Access Plans

**Open Choice PPO** - Open Choice PPO listed under Aetna Standard Plans

**Savings Plus OA Managed Choice POS** - Savings Plus OA Managed Choice POS listed under the Savings Plus plans

**AWH Southern CA OA Managed Choice POS** - AWH Southern CA Managed Choice POS listed under Aetna Whole Health Plans