



Get to know SignatureValue Harmony HMO

The UnitedHealthcare SignatureValue® Harmony HMO health plan is designed to deliver lower costs, more choice and a simpler experience. In collaboration with Optum, this health plan requires that you choose a primary care physician (PCP)—someone who can help guide you toward better health, coordinate your care and refer you to specialists, if needed. To enroll, you must live or work in Los Angeles, Orange, Riverside, San Bernardino or San Diego County.



Lower out-of-pocket costs

- Most plans offer \$0 copays* for virtual care by phone, computer or mobile device**
- Working with your PCP may help you avoid cost surprises
- Use myuhc.com® to check medication costs and discuss lower-cost options with your PCP



Personalized member support

- Member support and mobile apps can help you schedule and prepare for your first care visit, locate network providers and find answers to questions
- A welcome call from a member service advocate can help you transfer prescriptions, select or change your PCP, transition care and better understand your plan
- Offers automatic referral approvals*** for thousands of network specialty providers—during your PCP visit



Greater access to care

- Choose from 14,000+ network physicians and 145+ hospitals throughout Southern California†
- Health care teams, led by your PCP, work together to create coordinated care plans to help you meet your health and wellness goals
- Access virtual care for after-hours urgent care, as well as programs like mental health services and chronic care programs



Choose your PCP from the Optum network, including:

- Optum
- Sharp HealthCare
- Torrance Memorial IPA
- UC San Diego Health

Learn more

Visit whyuhc.com/svharmonysocal for more information about Harmony and Optum

United
Healthcare

Optum

* The Designated Virtual Visit Provider's reduced rate for a 24/7 Virtual Visit is subject to change at any time.

** Data rates may apply.

*** Turnaround times not guaranteed; dependent on individual circumstances.

[†] There has been a change to the SignatureValue HMO product counts. Individual providers are counted one time, regardless of the number of specialties they are licensed for or number of locations they practice in. NDAR counts as of October 2021.

^{††} Optum includes formerly known AppleCare, Beaver Medical Group, HealthCare Partners, Monarch Healthcare, Empire Physicians Medical Group, Pinnacle Medical Group, PrimeCare, Primary Care Associates Medical Group

This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact your broker or UnitedHealthcare sales representative.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

24/7 Virtual Visits is a service available with a provider via video, or audio-only where permitted under state law. It is not an insurance product or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).