



### App for downloading ID cards

Download the **Ameritas app** for free from the **App Store** or **Google Play**.

### Web access instructions on how to access online account

Visit [Ameritas.com/sign in](https://Ameritas.com/signin) and select “**Member Sign In**” under Dental, Vision Hearing. 2. Select “**Register Now**”.

### Contact number for Employees to access ID cards

**800.487.5553.**

### Contact number for Employers to access ID cards

[group\\_assistants@ameritas.com](mailto:group_assistants@ameritas.com) **800.659.2223.**

### Can a broker download ID cards?

Yes, on the **Producer Portal**.

### Do dependents receive ID cards?

No.



### App for downloading ID cards

Members can access the **Member Portal** online to obtain **ID Cards**: <https://member.bestlife.com/member/login>.

### Web access instructions on how to access online account

Please follow the instructions provided online at the following link: <https://member.bestlife.com/member/login>.

### Contact number for Employees to access ID cards

Customer Service: **800.433.0088**.

### Contact number for Employers to access ID cards

Broker Services: **800.433.0088**

### Can a broker download ID cards?

No.

### Do dependents receive ID cards?

No.



### App for downloading ID cards

In an effort to be more Eco-Friendly, **PPO Dental and Vision** carriers don't send out paper ID cards anymore.

### Web access instructions on how to access online account

In an effort to be more Eco-Friendly, **PPO Dental and Vision** carriers don't send out paper ID cards anymore. Did you know that our carriers all give members the ability to create their own account and download a paperless ID card? Below are the links to each carriers online account registration system. Simply follow the steps after clicking on the appropriate link below to access your online account and paperless ID card. Make sure to have your **name**, **date of birth**, and the **social security number** of the primary subscriber ready.

**Ameritas:** <https://www.ameritas.com/service/register.asp>

**Anthem Blue Cross:** <https://www.anthem.com/register/>

**Delta Dental:** [https://www.deltadentalins.com/RSO/shared/registration\\_step1.jsp](https://www.deltadentalins.com/RSO/shared/registration_step1.jsp)

**MetLife:** <https://online.metlife.com/public/registration/index?execution=e1s1>

**EyeMed:** <https://member.eyemedvisioncare.com/#/member/en/register>

**VSP:** <https://www.vsp.com/create-account>

### Contact number for Employees to access ID cards

#### Customer Service Center:

**ChoiceBuilder:** 866.412.9279

**Ameritas:** 800.487.5553

**Anthem Blue Cross:** 877.567.1804

**Delta Dental HMO:** 800.422.4234

**Delta Dental PPO:** 888.335.8227

**MetLife:** 800.942.0854

**EyeMed:** (provided by **Ameritas**) 866.289.0614

**VSP:** 800.877.7195

**Landmark Healthplan:** 800.638.4557

**Assurity Life Insurance Company:** 800.869.0355

### Contact number for Employers to access ID cards

714.567.4390



### App for downloading ID cards

[MyOnlineBenefit.com](https://www.MyOnlineBenefit.com)

### Web access instructions on how to access online account

1. Go to [CompanionLife.com](https://www.CompanionLife.com).
2. Select the Insureds tab at the top right of the home screen.
3. Select **Login** in the **My Online Benefit** box.

Enter your information to access the site.

**Username:** Your username is your **Companion Life Primary Identification Number**.

**Password:** Your initial password is the first 5 characters of your last name (the first character is capitalized) followed by your 4-digit birth year and special character! (exclamation point). If your last name is less than 5 characters, add a 0 (zero) for any extra characters to meet the minimum 5-character requirement.

For example, John West with birthdate February 14, 1990, would log in with the initial password of West01990!.

You will be required to change your password when you log in for the first time.

### Contact number for Employees to access ID cards

**Customer Service:** 877.676.5789 or

[CompanionService@CompanionLife.net](mailto:CompanionService@CompanionLife.net).

### Contact number for Employers to access ID cards

**Customer Service:** 877.676.5789 or

[CompanionService@CompanionLife.net](mailto:CompanionService@CompanionLife.net).

### Can a broker download ID cards?

Yes, if the broker has been given account access to the portal.

### Do dependents receive ID cards?

Yes, they can obtain them through the portal.



### App for downloading ID cards

A **Delta Dental** ID card is not required to visit the dentist. Provide the dental office with the name, birth date, and enrollee ID or Social Security Number.

Dependents will need the member's details.

### Web access instructions on how to access online account

To access Delta Dental ID cards, choose from one of these options:

#### On your computer:

- Log in to your online account to access or print your electronic ID card.
- You can download and print an ID card from your computer.
- Log in to your **Delta Dental** account at [deltadentalins.com](https://deltadentalins.com)
- Click on Get ID card and then Print ID Card.

#### On your phone:

Download the **Delta Dental** app from the **App Store** or **Google Play** and simply show the dental office your electronic ID card.

- You can use your ID card in the app or add your ID card to your phone's mobile wallet.

Download the **Delta Dental Mobile App** from the **App Store** or the **Google Play Store**.

- Log in to your [deltadentalins.com](https://deltadentalins.com) account in the app. Your ID card information will be on the front page.

### Contact number for Employees to access ID cards

**Delta Dental's Customer Service Department** (group):  
888.335.8227 (TTY/TDD 711)

### Contact number for Employers to access ID cards

**DeltaCare USA Customer Service** (group):  
800.422.4234 (TTY/TDD 711)

### Can a broker download ID cards?

No.

### Do dependents receive ID cards?

No.



### App for downloading ID cards

Guardian offers both electronic and printed ID cards (on request). No need for an ID card to use your Guardian benefits. Simply provide your Group ID number along with your member ID or name and DOB to your doctor's office at the first visit. However, if you'd like to print out a copy of your ID card, visit the **Forms and Materials** section of [guardianlife.com/login](https://guardianlife.com/login) – it's fast and easy. Member ID cards are also available on the Guardian app.

### Web access instructions on how to access online account

No need for an ID card to use your Guardian benefits. Simply provide your Group ID number to your doctor's office on the first visit. However, if you'd like to print out a copy of your ID card, visit the Forms and Materials section of [guardianlife.com/login](https://guardianlife.com/login) – it's fast and easy. Member ID cards are also available on the Guardian app.

### Contact number for Employees to access ID cards

**Customer Response Unit:** 1.800.627.4200

### Contact number for Employers to access ID cards

**Delta Dental's Customer Service Department** (group):  
888.335.8227 (TTY/TDD 711)

**DeltaCare USA Customer Service** (group):  
800.422.4234 (TTY/TDD 711)

### Can a broker download ID cards?

Yes.

### Do dependents receive ID cards?

Dependents receive ID cards, but they are not dependent-specific, except on **DHMO** where dependent names are listed.

# Humana

## App for downloading ID cards

Download the **MyHumana Mobile** app from your app store. You can also sign up for text message alerts\*

## Web access instructions on how to access online account

Go to [Humana.com/register](https://www.humana.com/register) to “**Get Started**”, Enter your **member ID number** (or **Social Security number**), **date of birth** and **ZIP code**, create a username, password and security prompt and click “**Next**” to finish

## Contact number for Employees to access ID cards

**Customer Service:** 1.866.427.7478

## Contact number for Employers to access ID cards

**Broker Services:** 1.800.592.3005

## Can a broker download ID cards?

Yes, via the **Employer portal** as long as the employer registers.

## Do dependents receive ID cards?

Yes.



### App for downloading ID cards

Download the **Liberty Dental Plan** app for free from the **App Store** or **Play Store**.

### Web access instructions on how to access online account

Visit [www.libertydentalplan.com](http://www.libertydentalplan.com), click '**Login**' top right corner, select '**Member**' from the drop-down menu, click '**Register/ Create Account**', Enter required information (Name, Member ID number, email, create a username, and password).

### Contact number for Employees to access ID cards

**Member Services:** 888.703.6999.

### Contact number for Employers to access ID cards

[nationalaccounts@libertydentalplan.com](mailto:nationalaccounts@libertydentalplan.com).

### Can a broker download ID cards?

No.

### Do dependents receive ID cards?

One card is sent per household and all dependents are listed. Additional cards can be requested by calling **Member Services** or downloaded via the **Member Portal** or **mobile app**.





### App for downloading ID cards

MetLife ID Cards are not required for service. Providers can look up with SSN/DOB. Employees can register on **Mybenefits** and download an I.D. Card.

For **PPO** coverage I.D. cards are not required; however, there is an option in MetLink to order small batches of generic I.D. cards and they go directly to the customers address **ATTN:** to the **Benefit Administrator**. They can then share with employees that insist on having an I.D. card.

For **DHMO** cards, the personalized cards are sent directly to the member's home because they are required to select a provider, and this information will be on the personalized card.

### Web access instructions on how to access online account

Through the mobile app (download from your app store by searching for "**MetLife Worldwide**").

### Contact number for Employees to access ID cards

[eBenefits.metlife.com](https://www.metlife.com/eBenefits).

### Contact number for Employers to access ID cards

1800 Ask 4 Met

### Can a broker download ID cards?

No.

### Do dependents receive ID cards?

No, the dependents do not receive a different I.D. card unless they have **DHMO** and select a different provider.



**United World Life  
Insurance Company**  
A Mutual of Omaha Company

## App for downloading ID cards

<https://www.mutualofomaha.com/employer-based-plans/dental-insurance/employee>

## Web access instructions on how to access online account

To register, you will need your SSN or Member ID (located on your dental ID card).

### VIP:

#### Getting Started

1. Go to [MutualofOmaha.com/dental](https://MutualofOmaha.com/dental)
2. Click on the **“Member Portal Link”** and select the **“Register Now”** button. You will enter your Member ID number (located on your member ID card) or the last 4 digits of your Social Security Number and follow the instructions to create your username and password.

#### Logging On

1. Go to [MutualofOmaha.com/dental](https://MutualofOmaha.com/dental)
2. Enter your username and password

### MUTUALLY PREFERRED:

#### Getting Started

1. Go to [MutualofOmaha.com/dental](https://MutualofOmaha.com/dental)
2. Click on the **“Access Member Benefit Information”** link and select the **“Register Now”** button. You will enter your Member ID number (located on your member ID card) or the last 4 digits of your Social Security Number and follow the instructions to create your username and password.

#### Logging On

1. Go to [MutualofOmaha.com/dental](https://MutualofOmaha.com/dental)
2. Click on the **“Access Member Benefit Information”** and enter your username and password
3. Click the **“Login”** button

## Contact number for Employees to access ID cards.

800.927.9197

## Contact number for Employers to access ID cards.

800.927.9197

## Can a broker download ID cards?

Yes, they will need to have access granted by the group. They cannot download off a personal login for a member.

## Do dependents receive ID cards?

No, the Subscriber only, dependents are not listed on the cards.



### App for downloading ID cards

Employees can print ID cards and review benefits at

[www.unumdentalcare.com](http://www.unumdentalcare.com).

I.D. cards are also available and printable on the **MyUnum** for members portal.

### Web access instructions on how to access online account

Employees can print ID cards and review benefits at

[www.unumdentalcare.com](http://www.unumdentalcare.com).

### Contact number for Employees to access ID cards

**Member Services:** 800.Ask.Unum 275.8686

### Contact number for Employers to access ID cards

**Starmount phone number:** 1.888.400.9304

### Can a broker download ID cards?

Yes, brokers can access Dental ID Cards in **MyUnum** but EyeMed cards.

### Do dependents receive ID cards?

Unum does not issue ID cards for dependents but they are listed on the EE's ID card.



### App for downloading ID cards

Principal issues paper ID cards for Dental and Vision. Download the **Principal app** for free from the **App Store** or **Google Play**.

### Web access instructions on how to access online account

Members can access ID cards via the mobile app.

There are three steps to access benefits: Use your phone or tablet to access The Principal secure mobile app to get information on coverages.

1. Download the **Principal** app for free from the **App Store** or **Google Play**.
2. Log in. Use the same username and password you use on [www.principal.com](http://www.principal.com).
3. Go to the **Group Insurance** section.

### Contact number for Employees to access ID cards

**Administrative and Customer Service:**

**Phone:** 800.843.1371

**Email:** [GroupBenefitsAdmin@principal.com](mailto:GroupBenefitsAdmin@principal.com)

### Contact number for Employers to access ID cards

**Administrative and Customer Service:**

**Phone:** 800.843.1371

**Email:** [GroupBenefitsAdmin@principal.com](mailto:GroupBenefitsAdmin@principal.com)

### Can a broker download ID cards?

Yes, via eService access.

### Do dependents receive ID cards?

Principal issues two cards for Employee + One or More Dependents. Members can order additional cards for dependents.



**App for downloading ID cards**

N/A.

**Web access instructions on how to access online account**

N/A.

**Contact number for Employees to access ID cards**

**Customer Service:** 800.880.1800

**Email:** [customerserviceinquiry@metlifeservice.com](mailto:customerserviceinquiry@metlifeservice.com)

**Contact number for Employers to access ID cards**

**Customer Service:** 800.880.1800

**Email:** [customerserviceinquiry@metlifeservice.com](mailto:customerserviceinquiry@metlifeservice.com)

**Can a broker download ID cards?**

No.

**Do dependents receive ID cards?**

No.

If dependents are covered, the employee's ID card will indicate "Y" for yes or "N" for no regarding dependent coverage

At initial enrollment, the employee will receive two ID cards, enabling them to give one card to a covered dependent.

**SECURECARE DENTAL**  
GROUP INSURANCE

**App for downloading ID cards**

Visit [mysecurecare.com](https://mysecurecare.com) and log into the secure portal.

**Web access instructions on how to access online account**

Please reach out to **Mark Popejoy** for broker portal access:  
[mpopejoy@securecaredental.com](mailto:mpopejoy@securecaredental.com).

**Contact number for Employees to access ID cards**

**1.888.429.0914**

**Contact number for Employers to access ID cards**

[IDCards@securecaredental.com](mailto:IDCards@securecaredental.com)

**Can a broker download ID cards?**

Yes - through our broker portal.

**Do dependents receive ID cards?**

No.

## UNITED CONCORDIA® DENTAL

### App for downloading ID cards

Yes, the secure mobile app allows members to access and display their virtual ID card.

### Web access instructions on how to access online account

Members can visit the website and register for **My Dental Benefits**. Once logged in, members can print out an ID card or download a virtual ID card to a smartphone or tablet.

### Contact number for Employees to access ID cards

**Customer Service:**

**PPO:** 1.800.332.0366 and

**DMO:** 1.866.357.3304

### Contact number for Employers to access ID cards

**Customer Service** or the assigned **United Concordia client manager**.

### Can a broker download ID cards?

No, not through the Broker portal, but if the Broker is an added user to the Employer's GAP portal access, then yes.

### Do dependents receive ID cards?

Each household receives a welcome letter including one or two cut-out identification cards based on the type of contract selected by the subscriber (i.e. a single contract receives one ID card; a family contract receives two ID cards).