blue

Small Business Subscriber Change Request

Blue Shield of California and Blue Shield of California Life & Health Insurance Company

July 1, 2021

All change requests must be received within 31 days of the effective date of the change. This form is used to request changes in personal information, add/cancel dependent coverage, or change plans during open enrollment. For employees requesting a new primary care physician (HMO plans), visit **blueshieldca.com** or call Blue Shield at the number on the back of your Blue Shield member ID card.

Subscriber address	☐ Date of birth	□ Dependent address change	☐ Date	e of hire					
Phone/Email address change	Social Security Number	Dependent addition coverage							
Subscriber name change	Dependent name change	Effective date update	change						
Subscriber information	– All information reque	sted in this section is require	ed for all	changes.					
inrolled employee (subscriber)	name	Blue Shield subscriber ID number							
Social Security number (require	ed per CMS)		Employment status Full time (30 hrs) Part time (20-29 hrs) COBRA/Cal-COBRA beneficiary						
Group/employer name		Blue Shield Group ID (from ID card	Re	equested effe	ctive date				
Please tell us about yourself. Hov members have the same access		or ethnicity? These questions are optio	nal and are	only used to I	nelp ensure a				
 Are you of Hispanic or Latino origin? 	2. If yes, please select one:	3. Which race(s) do you identify wit							
Yes	Cuban	American Indian or		orean					
□ No □ Unknown	Guatemalan	Alaska Native. Asian Indian		notian ativa Havvaiian					
☐ Declined	Mexican, Mexican American, Chicano	Black or African American		ative Hawaiiar amoan	1				
	Puerto Rican	Cambodian		☐ Vietnamese ☐ White					
	Salvadoran	Chinese	□W						
	2 or more Ethnicities	Filipino		or more Races	5				
	Other Hispanic, Latino,	Guamanian or Chamorro		ther					
	Spanish:	Hmong		nknown					
		□ Japanese		eclined					
Member information up	odate								
Address change									
•	•	ooth your full previous and full new ac							
	•	ed to change primary care physician	n. Visit blues	hieldca.com,	or call				
Blue Shield at the number on yo	our ID card for more informatio	n.							
Old address		City	State	ZIP code	County				
New address		City	State	ZIP code	County				
Dependent name (if address ch	nange is applicable for depend	dent only):							
Phone/email address change									
Please complete this section to	update your phone or email a	ddress information with Blue Shield.							
Old phone number	□Work	Old email address							
	— ☐ Hom	ie e							
New phone number	□Work								
	☐ Hom								

Blue Shield of California is an independent member of the Blue Shield Association C675-1-FF (7/21)

Culta a wile a war a super		Cla a a ui	lle e u ID ve coe	Francis voy in						
Subscriber name		Subscriber ID number		Employ	er name					
Employee name change – document	tation may be re	equired								
Note: A copy of court order, marriag	e license, driver	's licens	e, or ID car	rd are exam	ples of required d	ocumentation.				
Old name		New name								
Reason for change: Marriage				Docume	umentation attached?					
0 _ 0 _	ecify):			☐ Yes	□No					
Date of birth correction – documents	ation required									
Note: A copy of the driver's license, II	D card, or birth (certifica	ite are exa	mples of red	quired documento	ition.				
Member's name						Docume	Documentation attached?			
		Date o	f birth			☐ Yes	□No			
Social Security number correction/ch	ange – docume	entation	required							
A copy of the Social Security card, le	tter of verification	on from	the Social	Security Off	ice, and a written	statement exp	laining the re	ason for the		
change are examples of required do	ocumentation.									
Old Social Security number		New Sc	ocial Secur	ity number		Docume	Documentation attach			
					☐ Yes	Yes No				
Member eligibility changes										
Please complete this section to add a additional pages as needed if adding event, or during the group's open enrof coverage, adoption, or court-order coverage under the plan. Note: Social	g multiple deper ollment period. [red coverage. A	ndents. TI Docume comple	he request intation is re ted Refusal	must be rec equired to ve of Coverag	eived within the tire erify the date of the	ne frame allower e qualifying eve	ed per the quent, including	ıalifying for loss		
Dependent 1										
Relationship to employee □ Dependent child □ Spouse/domestic partner □ Dependent child: legal guardianship □ Marriage Reason for addition □ Newborn □ Adoption* □ Court order* □ Marriage			 □ Domestic partnership □ Loss of coverage[†] 			Event do	Event date			
	* Court order re	equired.	. † Docur	nentation re	equired.					
Social Security number		·		Date of bi	rth	Gender	Gender: Male Female			
Which Race does this dependent iden	ntify with?			Which Eth	nicity does this dep	endent identify	with?			
First name	MI	Last name								
Address (if different from employee)				City		State	tate ZIP code			
Was the dependent covered under o	another health ir	nsurance	e plan with	in the past	12 months? ☐ Yes	□ No If yes,	please speci	fy carrier		
and plan name, start and end dates	of coverage: Co	arrier ar	nd plan nai	me:	_		to			
			HMO provider number IPA/MG name				ent patient?			
Dental HMO provider name			Dental H	MO provide	r number		☐ Yes ☐ No Current patient?			
				Yes N						
Enrolling in same products selected by	No	If no, please attach completed Refusal of Coverage form.								

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Subscriber name			Subscriber ID number			Employe	Employer name				
Dependent 2											
Relationship to employee Dependent child Spouse/domestic partner Dependent child: legal guardianship	Reason for add Newborn Adoption* Court order Marriage	*	L + Docum	☐ Domestic partnership ☐ Loss of coverage [†] ☐ Open enrollment				Event date			
	i. Tuocun	nentation re	equirea.	<u> </u>							
Social Security number	Date of birth			Gender: Male Female							
Which Race does this dependent iden	ntify with?			Which Ethr	nicity does	this depe	ndei	ent identify with?			
First name			MI	Last name						Suffix	
Address (if different from employee)				City			Stc	ate	ZIP c	ode	
Was the dependent covered under cand plan name, start and end dates			•		12 months?	? Yes	<u></u> □ N	lo If yes, p	lease to	specif	y carrier
HMO provider name		НМО р	provider nur	mber	IPA/MG n	ame					ent patient?
Dental HMO provider name			Dental H	MO provide	r number						ent patient?
Enrolling in same products selected by	oy subscriber?] Yes [No	If no, pleas	e attach c	ompleted	Ref	usal of Co	verag	e form	
Dependent cancellation of coverage Please complete this section to cancell any dependents being cancelled refusal of Coverage form is required	el all Blue Shield emain eligible f	or cove	rage, or if c	coverage is	oouse, don being par	nestic par tially can	tnei celle	r, or child c ed (not all p	lue to olans	loss of l, a con	eligibility. npleted
Relationship to employee Dependent child Spouse/domestic partner	☐ Divorce ☐ [Reason for cancellation □ Other insurance □ Divorce □ Death □ Termination of a partnership						Event date			
Social Security number				Date of bi	rth			Gender:	=	ale male	
First name			MI	Last name)						Suffix
Address (if different from employee)				City Sto			Stc	tate ZIP code			
Cancel coverage for all Blue Shield p	olans? 🗌 Yes 🏻	No		If no, pleas	e attach c	ompleted	Ref	usal of Co	verag	e form	
Relationship to employee Dependent child Spouse/domestic partner	Reason for can Divorce Divorce Military dep	Death		Other insurance coverageTermination of domestic partnership				Event date			
Social Security number				Date of birth				Gender: Male Female			
First name MI				Last name			Suffix		Suffix		
Address (if different from employee)				City State			ate ZIP code				
Cancel coverage for all Blue Shield p	olans? Tyes [No		If no, pleas	e attach c	ompleted	Ref	usal of Co	verag	e form	
Relationship to employee ☐ Dependent child ☐ Spouse/domestic partner Reason for cancellation ☐ Divorce ☐ Death ☐ Military deployment				Other insurance coverage Termination of domestic partnership			Event date				
Social Security number				Date of birth				Gender: Male Female			
First name			MI	Last name)			Suffi			Suffix
Address (if different from employee)				City			Stc	ate	ZIP c	ode	
Cancel coverage for all Blue Shield plans? Yes No				If no, pleas	e attach c	ompleted	Ref	usal of Co	verag	e form	

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Subscriber name	Subscriber ID number	Employer name
Plan changes		
Plan change request Please indicate the requested changes to coverage for medical plan and specialty plan options. Medical benefit plans: Please check with your employ No change to medical benefits. Blue Shield of California Off-Exchange Packa	oyer to determine the benefit plans	
PPO plans - Full PPO Network Platinum Full PPO 0/0 OffEx Platinum Full PPO 0/10 OffEx Platinum Full PPO 250/10 OffEx Platinum Full PPO 250/15 OffEx Gold Full PPO 0/25 OffEx Gold Full PPO 500/30 OffEx Gold Full PPO 750/30 OffEx Gold Full PPO 1200/35 OffEx	Access+ HMO plate Platinum Access Platinum Access Platinum Access Gold Access+ Gold Access+ Gold Access+ Gold Access+ Gold Access+ Gold Access+	ans – Access+ HMO Network ass+ HMO® 0/20 OffEx ass+ HMO® 0/25 OffEx ass+ HMO® 0/30 OffEx HMO® 0/30 OffEx HMO® 500/35 OffEx HMO® 1000/35 OffEx HMO® 1500/35 OffEx HMO® 1500/35 OffEx HMO® 1500/35 OffEx HMO® 1500/35 OffEx
Silver Full PPO 1950/50 OffEx Silver Full PPO 2225/50 OffEx* Silver Full PPO 2400/55 OffEx Bronze Full PPO 6250/70 OffEx Bronze Full PPO 6850/65 OffEx Bronze Full PPO 7500/50 OffEx HSA-compatible HDHP plans – Full PPO Network Gold Full PPO Savings 1750/15% OffEx Silver Full PPO Savings 2100/25% OffEx Silver Full PPO Savings 2600/35% OffEx Bronze Full PPO Savings 5700/40% OffEx Bronze Full PPO Savings 7000 OffEx	☐ Platinum Loca ☐ Platinum Loca ☐ Platinum Loca ☐ Gold Local Ac ☐ Gold Local Ac ☐ Gold Local Ac ☐ Gold Local Ac	D plans - Local Access+ HMO Network I Access+ HMO® 0/20 OffEx I Access+ HMO® 0/25 OffEx I Access+ HMO® 0/30 OffEx cess+ HMO® 0/30 OffEx cess+ HMO® 500/35 OffEx cess+ HMO® 1000/35 OffEx cess+ HMO® 1500/35 OffEx cess+ HMO® 1500/35 OffEx cess+ HMO® 1500/35 OffEx cess+ HMO® 1500/35 OffEx
HSA-compatible HDHP plans – Tandem PPO Network Gold Tandem PPO Savings 1750/15% OffEx Silver Tandem PPO Savings 2100/25% OffEx Silver Tandem PPO Savings 2600/35% OffEx Bronze Tandem PPO Savings 5700/40% OffEx Bronze Tandem PPO Savings 7000 OffEx	☐ Platinum Trio H☐ Platinum Trio H☐ Platinum Trio H☐ Gold Trio HMC☐ Gold Trio HMC☐	IMO 0/25 OffEx IMO 0/30 OffEx 0 0/30 OffEx
Tandem PPO plans – Tandem PPO Network Platinum Tandem PPO 0/0 OffEx Platinum Tandem PPO 0/10 OffEx	Gold Trio HMC	·
Platinum Tandem PPO 250/10 OffEx Platinum Tandem PPO 250/15 OffEx Gold Tandem PPO 0/25 OffEx Gold Tandem PPO 500/30 OffEx Gold Tandem PPO 750/30 OffEx Gold Tandem PPO 1200/35 OffEx Silver Tandem PPO 1950/50 OffEx Silver Tandem PPO 2225/50 OffEx* Silver Tandem PPO 2400/55 OffEx Bronze Tandem PPO 6250/70 OffEx Bronze Tandem PPO 6850/65 OffEx Bronze Tandem PPO 7500/50 OffEx	☐ Blue Shield Tric ☐ Blue Shield Pla ☐ Blue Shield Go ☐ Blue Shield Tric ☐ Blue Shield Tric ☐ Blue Shield Silv	lifornia Mirror Package Plans Platinum 90 HMO 0/20 + Child Dental tinum 90 PPO 0/15 + Child Dental Id 80 PPO 350/25 + Child Dental Gold 80 HMO 250/35 + Child Dental Silver 70 HMO 2250/55 + Child Dental er 70 PPO 2250/50 + Child Dental nze 60 PPO 6300/65 + Child Dental

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^{*} The Silver Full PPO 2225/50 OffEx and Silver Tandem PPO 2225/50 OffEx offer enhanced coverage for members diagnosed with diabetes, asthma, COPD, and CAD.

Subscriber name	Subscriber ID nui	mber	Employer name			
* Only benefits your employer group offers are will be omitted from your enrollment.		<u>-</u>		d by your employer group		
Section SB1 – Dental benefits						
Dental HMO plans						
☐ DHMO Basic ☐ DHMO Standar	d DHMO PIU	JS] DHMO Deluxe	☐ DHMO Voluntary		
Dental PPO plans	· · · · · · · · · · · · · · · · · · ·	· · ·		· · · · · · · · · · · · · · · · · · ·		
Smile SM Value 50/1500/No Ortho/MAC/NR Smile SM 50/1500/No Ortho/MAC/NR Smile SM Plus 50/1500/Ortho/MAC/NR Smile SM Basic 75/1000/No Ortho/MAC/NR Smile SM Basic 50/1000/No Ortho/MAC Smile SM Basic 50/1000/Ortho/U85 Smile SM Plus 50/1500/No Ortho/MAC Smile SM Plus 50/1500/No Ortho/MAC Smile SM Plus 50/1500/Ortho/MAC/WP* Smile SM Deluxe 50/1500/Ortho/MAC/NR Smile SM Deluxe 2000 50/2000/No Ortho/MAC Smile SM Deluxe Plus 2000 50/2000/Ortho/MAC Smile SM Deluxe Gold 50/1500/Ortho/U85/NR Smile SM Plus Gold 50/1500/Ortho/U85/NR		Smile SM Plus Gold 50/1500/Ortho/U80 Smile SM Plus Gold 50/1500/No Ortho/U80 Smile SM Plus Gold 50/1500/Ortho/U80/ADV Smile SM Plus Gold 50/1500/Ortho/U90/ADV Smile SM Plus Gold 50/1500/No Ortho/U90/ADV Smile SM Plus Gold 50/2500/Ortho/U90/ADV Smile SM Plus Gold 50/2500/Ortho/U90/ADV Ultimate Dental Plus PPO for Small Business 50/2000/Ortho/MAC/NR Ultimate Dental PPO for Small Business 50/2000/No Ortho/MAC/NR Ultimate Dental PPO for Small Business 50/2000/No Ortho/U80 Ultimate Dental PPO for Small Business 50/2000/No Ortho/U90 Ultimate Dental PPO for Small Business 50/2000/No Ortho/U90 Ultimate Dental PPO for Small Business 50/2000/No Ortho/U90				
Voluntary Dental PPO Plans*						
☐ Smile SM Basic Voluntary 75/1000/No Ortho/MA☐ Smile SM Basic Voluntary 50/1000/No Ortho/MA			oluntary 50/1500/Ortho, oluntary 50/1000/No Or			
Dental In-Network Only (INO) plans† (only avai	lable for groups enrolle	d in these plans pri	or to 12/31/2018)			
☐ Smile SM INO Dental Plan 50/1500/Endo-Perio 80 ☐ Smile SM INO Dental Plan 50/1500/Endo-Perio 80 ☐ Smile SM INO Dental Voluntary Plan 50/1500/Endo ☐ Smile SM INO Dental Voluntary Plan 50/1500/End	%/No Ortho lo-Perio 50%/Ortho*	☐ Smile SM INO Dental Plan 50/2500/Endo-Perio 80%/Ortho ☐ Smile SM INO Dental Plan 50/2500/Endo-Perio 80%/No Ortho ☐ Smile SM INO Dental Voluntary Plan 50/2500/Endo-Perio 50%/Ortho* ☐ Smile SM INO Dental Voluntary Plan 50/2500/Endo-Perio 50%/No Ortho*				
Dental PPO plans (only available for groups en	rolled in these plans pric	or to 12/31/2018)				
☐ Ultimate Dental PPO for Small Business 50/200 ☐ Ultimate Dental Plus PPO for Small Business 50, ☐ Smile SM Deluxe 2000 50/2000/No Ortho/MAC ☐ Smile SM Deluxe Plus 2000 50/2000/Ortho/MAC ☐ Smile SM Deluxe 50/1500/Ortho/MAC ☐ Smile SM Deluxe Gold 50/1500/Ortho/U85		Smile SM 50/1500/No Ortho/MAC Smile SM Plus 50/1500/Ortho/MAC Smile SM Value 50/1500/No Ortho/MAC Smile SM Plus Gold 50/1500/Ortho/U85 Smile SM Basic 75/1000/No Ortho/MAC Smile SM Basic Voluntary 75/1000/No Ortho/MAC				
* Voluntary dental plans require a minimum of one (1) enroll						
† This Voluntary plan does not include Waiting Periods and st ADV stands for Advantage. ADV plans incentivize members to						
Section SB2 – Vision coverage						
Vision coverage*						
Ultimate Vision for Small Business (12-12-12) Ultimate Vision Plus 0/0/150/120 Ultimate Vision 0/0/150 Ultimate Vision Plus 10/25/150/120 Ultimate Vision 10/25/150 Ultimate Vision 0/0/120 Ultimate Vision 10/25/120 Ultimate Vision Voluntary 10/25/150 ¹	Basic Vision for Small Business (12-24-24) Basic Vision Plus 0/0/150/120 Basic Vision Plus 0/0/150/120 Basic Vision 0/0/150 Basic Vision Plus 10/25/150/120 Basic Vision 10/25/150 Basic Vision 10/25/150 Basic Vision 0/0/120 Basic Vision 10/25/120 Basic Vision 10/25/120 Basic Vision Voluntary 10/25/120					
Other (please specify)						

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* Underwritten by Blue Shield of California Life & Health Insurance Company (Blue Shield Life).
 1 Voluntary vision plans require a minimum of one (1) enrolling, eligible employee.

Subscriber name			Subsc	Subscriber ID number			Employer name				
Section SB3 - Life/A	D o I) incurance									
Group term life insurance		D ilisolatice									
Employee information											
Full-time employment dat						(exclud					
Designation of beneficiary											
Community property laws Louisiana, Nevada, New M it is possible that payment	exic	o, Texas, Washing	ton, or Wisco	nsin) and r	name someone	e other th	an your sp	ouse/domes	stic partne	er as beneficiary,	
I agree to the stated bene	eficio	ary designation(s).								
Spouse/domestic partner	signo	ature							Date		
Spouse/domestic partner Primary beneficiary – Blue may designate more than total 100% of benefits. If th employee. To designate n the employee, and attack	Shie one e pe nore	eld Life will pay tle primary benefic ercentage is not a than two primar	ciary. Please defined, the l	show perco	centages for ed ill be distribute	ach primed equall	ary benef y to those	iciary in the primary ber	"% of bei	nefits" column to s who survive the	
First name	MI	Last name		Social Security number Relationship Date of			f birth	% of benefits			
Address			City				te	ZIP cod	e		
First name	MI	Last name		Social	Security number Re		ationship	Date of	f birth	% of benefits	
Address			City			Sta	te	ZIP cod	е		
Contingent beneficiary –	Proce	eeds will be paid	l to a continç	gent benet	ficiary only if n	o design	ated prim	ary benefic	iary survi	ves the insured.	
First name	MI	Last name		Social	Security numb	er Rel	ationship	Date of	f birth	% of benefits	
Address			City				te	ZIP cod	е		
Employee and dependent	ben	efit amounts									
Please contact your bene l individuals listed in this en Insurance Company grou	rollm	nent form shall be	e subject to c								
Employee Basic Life and A	D&D) Insurance amo	unt: \$		Amount of c	overage	requested	d for depend	dent(s): \$		
Number of eligible deper	den	ts:			Basic Depen	ndent Life	Insurance	e: Yes	No		
* Underwritten by Blue Shield of Co	aliforni	a Life & Health Insuranc	ce Company.								
If transferring to medical IPlease complete this section a provider will be assigne	on fo	or the subscriber	and all of the								
Last name			MI First n	ame				Sex Male	Da	te of birth	
			Femo	ale	rrent patient?						
HMO provider name HMO provider								<u> </u>	Yes No		
Dental HMO provider name De				Dental HMO provider number						rrent patient? Yes No	
Last name			MI First n	ame				Sex Male Femo		te of birth	
HMO provider name		HMO provid	der number	Independ	dent Practice A	ssociatio	n/medical	group		rrent patient? Yes 🗌 No	
Dental HMO provider name Dental HMO provider number Current patient											

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Subscriber name			Subscriber ID number			Employer name			
Last name M			First no	ame		Sex Male Female	Date of birth		
HMO provider name	HMO provide	vider number Independent Practice Association/medical group					Current patient?		
Dental HMO provider name Dental HMO provider number						Current patient? ☐ Yes ☐ No			
Last name MI First name				ame	Sex Male Female				
HMO provider name	HMO provide	er nu	mber	group	Current patient?				
Dental HMO provider name Den			Pental HMO provider number				Current patient?		
* Please note: If Blue Shield is unable to assign t physicians can be changed by visiting bluesh				dental HMO provider you requested, Blue Shie	ld will design	ate a provider at random	n. HMO primary care		
Acknowledgement and sign	gnature								
I acknowledge and agree: All infor I understand that this form, along v Agreement/Policy, and any endors	vith any prior e	enro	llment	form, the Evidence of Coverage/	Certificate	e of Insurance and	d Health Service		
Signature of employee						Date			

If faxing this form, keep this document for your files.

Blue Shield of California protects the privacy of your personal information, including your individually identifiable health information. We will not disclose your personal information without your authorization, except as permitted or required by law. To obtain a copy of Blue Shield's Notice of Privacy Practices, call the customer service number on your Blue Shield member ID card or visit our website at blueshieldca.com/bsca/documents/about-blue-shield/privacy.

Print employee name

PLEASE BE SURE TO RETURN ALL PAGES OF THIS FORM. Missing information or pages may delay processing.

Complete your Subscriber Change Request form at blueshieldca.com.

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Blue Shield of California

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Discrimination is against the law

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability. Blue Shield of California does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Blue Shield of California:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us such as:
 - Qualified sign language interpreters
 - Written information in other formats (including large print, audio, accessible electronic formats, and other formats)
- Provides language services at no cost to people whose primary language is not English such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Blue Shield of California Civil Rights Coordinator.

If you believe that Blue Shield of California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability, you can file a grievance with:

Blue Shield of California Civil Rights Coordinator P.O. Box 629007 El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (844) 696-6070

 ${\bf Email: Blue Shield Civil Rights Coordinator@blue shield ca.com}$

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 (800) 368-1019; TTY: (800) 537-7697

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



Notice of the Availability of Language Assistance Services Blue Shield of California

IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For help at no cost, please call right away at the Member/Customer Service telephone number on the back of your Blue Shield ID card, or (866) 346-7198.

IMPORTANTE: ¿Puede leer esta carta? Si no, podemos hacer que alguien le ayude a leerla. También puede recibir esta carta en su idioma. Para ayuda sin cargo, por favor llame inmediatamente al teléfono de Servicios al miembro/cliente que se encuentra al reverso de su tarjeta de identificación de Blue Shield o al (866) 346-7198. (Spanish)

重要通知:您能讀懂這封信嗎?如果不能,我們可以請人幫您閱讀。這封信也可以 用您所講的語言書寫。如需免费幫助,請立即撥打登列在您的Blue Shield ID卡背面上的 會員/客戶服務部的電話,或者撥打電話 (866) 346-7198。(Chinese)

QUAN TRỌNG: Quý vị có thể đọc lá thư này không? Nếu không, chúng tôi có thể nhờ người giúp quý vị đọc thư. Quý vị cũng có thể nhận lá thư này được viết bằng ngôn ngữ của quý vị. Để được hỗ trợ miễn phí, vui lòng gọi ngay đến Ban Dịch vụ Hội viên/Khách hàng theo số ở mặt sau thẻ ID Blue Shield của quý vị hoặc theo số (866) 346-7198. (Vietnamese)

MAHALAGA: Nababasa mo ba ang sulat na ito? Kung hindi, maari kaming kumuha ng isang tao upang matulungan ka upang mabasa ito. Maari ka ring makakuha ng sulat na ito na nakasulat sa iyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa numerong telepono ng Miyembro/Customer Service sa likod ng iyong Blue Shield ID kard, o (866) 346-7198. (Tagalog)

Baa' ákohwiindzindooígí: Díí naaltsoosísh yííniłta'go bííníghah? Doo bííníghahgóó éí, naaltsoos nich'į' yiidóołtahígíí ła' nihee hólǫ. Díí naaltsoos ałdó' t'áá Diné k'ehjí ádoolnííł nínízingo bíighah. Doo bąah ílínígó shíká' adoowoł nínízingó nihich'į' béésh bee hodíilnih dóó námboo éí díí Blue Shield bee néího'dílzinígí bine'déé' bikáá' éí doodagó éí (866) 346-7198 jį' hodíílnih. (Navajo)

중요: 이 서신을 읽을 수 있으세요? 읽으실 수 경우, 도움을 드릴 수 있는 사람이 있습니다. 또한 다른 언어로 작성된 이 서신을 받으실 수도 있습니다. 무료로 도움을 받으시려면 Blue Shield ID 카드 뒷면의 회원/고객 서비스 전화번호 또는 (866) 346-7198로 지금 전환하세요. (Korean)

ԿԱՐԵՎՈՐ Է. Կարողանում ե՞ք կարդալ այս նամակը։ Եթե ոչ, ապա մենք կօգնենք ձեզ։ Դուք պետք է նաև կարողանաք ստանալ այս նամակը ձեր լեզվով։ Ծառայությունն անվձար է։ Խնդրում ենք անմիջապես զանգահարել Հաձախորդների սպասարկման բաժնի հեռախոսահամարով, որը նշված է ձեր Blue Shield ID քարտի ետևի մասում, կամ (866) 346-7198 համարով։ (Armenian)

ВАЖНО: Не можете прочесть данное письмо? Мы поможем вам, если необходимо. Вы также можете получить это письмо написанное на вашем родном языке. Позвоните в Службу клиентской/членской поддержки прямо сейчас по телефону, указанному сзади идентификационной карты Blue Shield, или по телефону (866) 346-7198, и вам помогут совершенно бесплатно. (Russian)

重要:お客様は、この手紙を読むことができますか?もし読むことができない場合、弊社が、お客様をサポートする人物を手配いたします。また、お客様の母国語で書かれた手紙をお送りすることも可能です。 無料のサポートを希望される場合は、Blue Shield IDカードの裏面に記載されている会員/お客様サービスの電話番号、または、(866) 346-7198にお電話をおかけください。 (Japanese)



مهم: آیا میتوانید این نامه را بخوانید؟ اگر پاسختان منفی است، میتوانیم کسی را برای کمک به شما در اختیارتان قرار دهیم. حتی میتوانید نسخه مکتوب این نامه را به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، لطفاً بدون فوت وقت از طریق شماره تلفنی که در پشت کارت شناسی Blue Shield تان درج شده است و یا از طریق شماره تلفن 7198-346 (866) با خدمات اعضا/مشتری تماس بگیرید. (Persian)

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸੀਂ ਇਸ ਪੱਤਰ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇ ਨਹੀਂ ਤਾਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿਚ ਮਦਦ ਲਈ ਅਸੀਂ ਕਿਸੇ ਵਿਅਕਤੀ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ। ਤੁਸੀਂ ਇਹ ਪੱਤਰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਲਿਖਿਆ ਹੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਵਿਚ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ ਤੁਹਾਡੇ Blue Shield ID ਕਾਰਡ ਦੇ ਪਿੱਛੇ ਦਿੱਤੇ ਮੈਂਬਰ/ਕਸਟਮਰ ਸਰਵਿਸ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰ ਤੇ, ਜਾਂ (866) 346-7198 ਤੇ ਕਾੱਲ ਕਰੋ। (Punjabi)

ប្រការសំខាន់៖ កើអ្នកអាចលិខិតនេះ បានដែរឬទេ? បើមិនអាចទេ យើងអាចឲ្យគេជួយអ្នកក្នុងការអានលិ ខិតនេះ។ អ្នកក៍អាចទទួលបានលិខិតនេះជាភាសារបស់អ្នកផងដែរ។ សម្រាប់ជំនួយដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទភ្លាមៗទៅកាន់លេខទូរស័ព្ទសេវាសមាជិក/អតិថិជនដែលមាននៅលើខ្នងប័ណ្ណសម្គាល់ Blue Shield របស់អ្នក ឬតាមរយៈលេខ (866) 346-7198។ (Khmer)

المهم: هل تستطيع قراءة هذا الخطاب؟ أن لم تستطع قراءته، يمكننا إحضار شخص ما ليساعدك في قراءته. قد تحتاج أيضاً إلى الحصول على هذا الخطاب مكتوباً بلغتك. للحصول على المساعدة بدون تكلفة، يرجى الاتصال الآن على رقم هاتف خدمة العملاء/أحد الأعضاء المدون على الجانب الخلفي من بطاقة الهوية Blue Shield أو على الرقم 7198-346 (866).(Arabic)

TSEEM CEEB: Koj pos tuaj yeem nyeem tau tsab ntawv no? Yog hais tias nyeem tsis tau, peb tuaj yeem nrhiav ib tug neeg los pab nyeem nws rau koj. Tej zaum koj kuj yuav tau txais muab tsab ntawv no sau ua koj hom lus. Rau kev pab txhais dawb, thov hu kiag rau tus xov tooj Kev Pab Cuam Tub Koom Xeeb/Tub Lag Luam uas nyob rau sab nraum nrob qaum ntawm koj daim npav Blue Shield ID, los yog hu rau tus xov tooj (866) 346-7198. (Hmong)

สำคัญ: คุณอ่านจดหมายฉบับนี้ได้หรือไม่ หากไม่ได้ โปรดขอคงามช่วยจากผู้อ่านได้ คุณอาจได้รับจดหมายฉบับนี้เป็นภาษาของคุณ หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดติดต่อฝ่ายบริการลูกค้า/สมาชิกทางเบอร์โทรศัพท์ในบัตรประจำตัว Blue Shield ของคุณ หรือโทร (866) 346-7198 (Thai)

महत्वपूर्ण: क्या आप इस पत्र को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी मदद के लिए किसी व्यक्ति का प्रबंध कर सकते हैं। आप इस पत्र को अपनी भाषा में भी प्राप्त कर सकते हैं। नि:शुल्क मदद प्राप्त करने के लिए अपने Blue Shield ID कार्ड के पीछे दिए गये मेंबर/कस्टमर सर्विस टेलीफोन नंबर, या (866) 346-7198 पर कॉल करें। (Hindi)

ສິ່ງສຳຄັນ: ທ່ານສາມາດອ່ານຈົດໝາຍນີ້ໄດ້ບໍ? ຖ້າອ່ານບໍ່ໄດ້, ພວກເຮົາສາມາດໃຫ້ບາງຄົນຊ່ວຍອ່ານໃຫ້ທ່ານຝັງໄດ້. ທ່ານຍັງສາມາດຂໍໃຫ້ແປຈົດໝາຍນີ້ເປັນພາສາຂອງທ່ານໄດ້.ສຳລັບຄວາມຊ່ວຍເຫຼືອແບບບໍ່ເສຍຄ່າ, ກະລຸນາ ໂທຫາເບີໂທຂອງຝ່າຍບໍລິການສະມາຊິກ/ລູກຄ້າໃນທັນທີເບີໂທລະສັບຢູ່ດ້ານຫຼັງບັດສະມາຊິກ Blue Shield ຂອງທ່ານ, ຫຼືໂທໄປຫາເບີ(866) 346-7198. (Laotian)



Notice of the Availability of Language Assistance Services Blue Shield of California Life & Health Insurance Company

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-866-346-7198. For more help call the CA Dept. of Insurance at 1-800-927-4357. English

Servicios de idiomas sin costo. Puede obtener un intérprete. Le pueden leer documentos y que le envíen algunos en español. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o al 1-866-346-7198. Para obtener más ayuda, llame al Departamento de Seguros de CA al 1-800-927-4357. Spanish

免費語言服務。您可獲得口譯員服務。可以用中文把文件唸給您聽,有些文件有中文的版本,也可以把這些文件寄給您。欲取得協助,請致電您的保險卡所列的電話號碼,或撥打 1-866-346-7198 與我們聯絡。欲取得其他協助,請致電 1-800-927-4357 與加州保險部聯絡。Chinese

Các Dịch Vụ Trợ Giúp Ngôn Ngữ Miễn Phí. Quý vị có thể được nhận dịch vụ thông dịch. Quý vị có thể được người khác đọc giúp các tài liệu và nhận một số tài liệu bằng tiếng Việt. Để được giúp đỡ, hãy gọi cho chúng tôi tại số điện thoại ghi trên thẻ hội viên của quý vị hoặc 1-866-346-7198. Để được trợ giúp thêm, xin gọi Sở Bảo Hiểm California tại số 1-800-927-4357. Vietnamese

무료 통역 서비스. 귀하는 한국어 통역 서비스를 받으실 수 있으며 한국어로 서류를 낭독해주는 서비스를 받으실 수 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와있는 안내 전화: 1-866-346-7198번으로 문의해 주십시오. 보다 자세한 사항을 문의하실 분은 캘리포니아 주 보험국, 안내 전화 1-800-927-4357번으로 연락해 주십시오. Korean

Walang Gastos na mga Serbisyo sa Wika. Makakakuha ka ng interpreter o tagasalin at maipababasa mo sa Tagalog ang mga dokumento. Para makakuha ng tulong, tawagan kami sa numerong nakalista sa iyong ID card o sa 1-866-346-7198. Para sa karagdagang tulong, tawagan ang CA Dept. of Insurance sa 1-800-927-4357 Tagalog

Անվճար Լեզվական Ծառայություններ։ Դուք կարող եք թարգման ձեռք բերել և փաստաթղթերը ընթերցել տալ ձեզ համար հայերեն լեզվով։ Օգնության համար մեզ զանգահարեք ձեր ինքնության (ID) տոմսի վրա նշված կամ 1-866-346-7198 համարով։ Լրացուցիչ օգնության համար 1-800-927-4357 համարով զանգահարեք Կալիֆորնիայի Ապահովագրության Բաժանմունք։ Armenian

Беслпатные услуги перевода. Вы можете воспользоваться услугами переводчика, и ваши документы прочтут для вас на русском языке. Если вам требуется помощь, звоните нам по номеру, указанному на вашей идентификационной карте, или 1-866-346-7198. Если вам требуется дополнительная помощь, звоните в Департамент страхования штата Калифорния (Department of Insurance), по телефону 1-800-927-4357. Russian

無料の言語サービス 日本語で通訳をご提供し、書類をお読みします。サービスをご希望の方は、IDカード記載の番号または1-866-346-7198までお問い合わせください。更なるお問い合わせは、カリフォルニア州保険庁、1-800-927-4357までご連絡ください。Japanese

خدمات مجانی مربوط به زبان. میتوانید از خدمات یک مترجم شفاهی استفاده کنید و بگوئید مدارک به زبان فارسی بر ایتان خوانده شوند.بر ای دریافت کمک،با ما از طریق شماره تلفنی که روی کارت شناسائی شما قید شده است و یا این شماره 7198-346-346-1 تماس بگیرید.برای دریافت کمک بیشتر، به Persian.کارداره بیمه کالیفرنیا) به شماره 787-927-927 تلفن کنید.Persian



ਮੁਫ਼ਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ: ਤੁਸੀਂ ਦੁਭਾਸ਼ੀਏ ਦੀਆਂ ਸੇਵਾਵਾਂ ਹਾਸਲ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਸੁਣ ਸਕਦੇ ਹੋ। ਕੁਝ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਭੇਜੇ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ ਤੁਹਾਡੇ ਆਈਡੀ (ID) ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਜਾਂ 1-866-346-7198 'ਤੇ ' ਸਾਨੂੰ ਫ਼ੋਨ ਕਰੋ। ਵਧੇਰੇ ਮਦਦ ਲਈ ਕੈਲੀਫ਼ੋਰਨੀਆ ਡਿਪਾਰਟਮੈਂਟ ਆਫ਼ ਇਨਸ਼ੋਰੈਂਸ ਨੂੰ 1-800-927-4357 'ਤੇ ਫ਼ੋਨ ਕਰੋ। Punjabi

សេវាកម្មភាសាឥតគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រែភាសា និងអានឯកសារជូនអ្នកជា ភាសាខ្មែរ។ សម្រាប់ជំនួយ សូមទូរស័ព្ទមកយើងខ្ញុំតាមលេខដែលមានបង្ហាញលើប័ណ្ណសំគាល់ខ្លួនរបស់អ្នក ឬលេខ 1-866-346-7198។ សម្រាប់ជំនួយបន្ថែមទៀត សូមទូរស័ព្ទទៅក្រសួងធានារ៉ាប់រងរដ្ឋកាលីហ្វ័រញ៉ា តាមលេខ 1-800-927-4357 Khmer

خدمات ترجمة بدون تكلقة. يمكنك الحصول علي مترجم و قراءة الوثائق لك باللغة العربية. للحصول علي المساعدة، اتصل بنا علي الرقم علي المعلومات، المعلومات، الرقم 1-866-346-1. للحصول علي المزيد من المعلومات، اتصل بإدارة التأمين لولاية كاليفورنيا علي الرقم 4357-927-800. Arabic

Cov Kev Pab Txhais Lus Tsis Them Nqi. Koj yuav thov tau kom muaj neeg los txhais lus rau koj thiab kom neeg nyeem cov ntawv ua lus Hmoob. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj nyob hauv koj daim yuaj ID los sis 1-866-346-7198. Yog xav tau kev pab ntxiv hu rau CA lub Caj Meem Fai Muab Kev Tuav Pov Hwm ntawm 1-800-927-4357 Hmong

บริการทางภาษาอย่างไม่เสียค่าใช้จ่าย คุณสามารถรับบริการจากล่าม รวมถึงให้เจ้าหน้าที่อ่านเอกสารให้คุณพึง หรือส่งเอกสารบางส่วนในภาษาของคุณไปหาคุณได้ หากต้องการความช่วยเหลือ กรุณาโทรศัพท์ตามหมายเลขที่ระบุอยู่ด้านหลังบัตรประจำตัวของคุณ หรือ ที่หมายเลข 1-866-346-7198 หากต้องการความช่วยเหลือเพิ่มเติม โปรดโทรมาที่ กรมการประกันภัยแห่งมลรัฐแคลิฟอร์เนียที่หมายเลข 1-800-927-4357 Thai

निःशुल्क भाषा सेवाएँ। आप एक दुभाषिया की सेवा प्राप्त कर सकते हैं। आप दस्तावेजों को पढ़वा के सुन सकते हैं और कुछ को अपनी भाषा में स्वयं को भिजवा सकते हैं। सहायता के लिए, अपने ID कार्ड पर दिए गए नंबर पर, या 1-866-346-7198 पर हमें फ़ोन करें। अधिक सहायता के लिए कैलीफोर्निया बीमा विभाग (CA Dept. of Insurance) को 1-800-927-4357 पर फ़ोन करें। Hindi

Doo bááh ílínígó saad bee yát'i' bee aná'áwo'. Díí shá ata'halne'dooígí hólóodoo nínízingo éí bíighah. Naaltsoos naanináhájeehígí shich'į yíidooltah éí doodagó ła' shich'į ádoolníl nínízingo bíighah. Shíká a'doowoł nínízingo nihich'į béésh bee hodíilnih dóó námboo éí díí ninaaltsoos dootl'ízhígí bee néího'dílzinígí bine'déé' bikáá' éí doodagó éí (866)346-7198jį hodíílnih. Hózhó shíká anáá'doowoł nínízingo éí díí béeso ách'aah naa'nil bił haz'áajį' 1-800-927-4357jį hodíílnih. Navajo

ບໍລິການແປພາສາໂດຍບໍ່ເສຍຄ່າ. ທ່ານສາມາດຂໍເອົາຜູ້ແປພາສາໄດ້. ທ່ານສາມາດຂໍໃຫ້ອ່ານເອກະສານໃຫ້ທ່ານຟັງ ແລະ ສົ່ງເອກະສານບາງຢ່າງທີ່ເປັນພາສາຂອງທ່ານ. ສຳລັບຄວາມຊ່ວຍເຫຼືອ, ໃຫ້ໂທຫາພວກເຮົາຕາມເບີໂທລະສັບທີ່ມີ ໃນບັດປະຈຳຕົວຂອງທ່ານ ຫຼື ໂທຫາເບີ₁₋₈₆₆₋₃₄₆₋₇₁₉₈. ສຳລັບຄວາມຊ່ວຍເຫຼືອເພີ່ມເຕີມໂທຫາ ພະແນກ ປະກັນໄພຂອງ ລັດຄາລີຟ່ເນຍໄດ້ທີ່ເບີ₁₋₈₀₀₋₉₂₇₋₄₃₅₇. Laotian

