



CONTACT INFORMATION	
DENTAL	
Customer/Member Service	855-517-5307
Dental & Vision Claims	Option 1: Ameritas Group Claims PO Box 82520 Lincoln, NE 68501 group@ameritas.com Fax 402-467-7336
Billing, Enrollment Status & Add-ons/Deletes	Option 2: group_assistants@ameritas.com
Dental Provider	Option 3: provider@ameritas.com
Sales & Product information	Contact your Word & Brown representative
Licensing, Compensation & Commissions	Option 5: group_licensing@ameritas.com
Broker Services, Tradeshow Requests or Marketing Materials	Option 6
Agent Portal Tech Support	Option 8
VSP Claims	800-877-7195 www.vsp.com
Add-ons/Deletes	Fax: 402-467-7338
Website	www.ameritas.com
VISION	
Customer/Member Service	855-517-5307
Dental & Vision Claims	Option 1: Ameritas Group Claims PO Box 82520 Lincoln, NE 68501 group@ameritas.com Fax 402-467-7336
Billing, Enrollment Status & Add-ons/Deletes	Option 2: group_assistants@ameritas.com
Directory Information	Option 3:
Sales & Product information	Contact your Word & Brown representative
BOR Changes	Option 5: group_licensing@ameritas.com
Broker Services, Tradeshow Requests or Marketing Materials	Option 6: wbservices@gotodais.com
Agent Portal Tech Support	Option 8
VSP Claims	800-877-7195 www.vsp.com
EyeMed Claims	866-289-0614 www.eyemedvisioncare.com
Website	www.ameritas.com