

Get to know Signature Value Harmony HMO

UnitedHealthcare SignatureValue® Harmony HMO is designed to give you a simpler health care experience that fits your needs. With this health plan, you choose from Harmony's network of doctors—and work with a primary care physician (PCP)—who can help guide you to better health at lower costs by helping you get quality care. To enroll, you must live in Los Angeles, Orange, Riverside, San Bernardino or San Diego County—or Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano* or Sonoma County.



A streamlined experience

- · Easier ways to find a doctor
- More convenient ways to fill prescriptions
- Online tools to help you get familiar with your plan



Greater access to care

- Choose from a network of 20,000+ providers and over 170+ primary hospitals**
- 24/7 Virtual Visits ***
- Access to online visits with doctors within your medical group[†]
- Providers take a coordinated approach to your wellness, care and prescriptions



One-stop member support

- A welcome call is designed to help you better understand benefits, transition care to your new PCP if needed and transfer prescriptions and medical records
- A dedicated member services team can help answer your questions at every point of care
- Get quicker, easier access to answers about benefits, claims, prescriptions and mental health services

Choose your PCP from these medical groups

In Southern California:

- Optum (previously AppleCare, Beaver Medical Group, Empire Physicians Medical Group, HealthCare Partners, Monarch Healthcare, Pinnacle Medical Group, PrimeCare and Primary Care Associates Medical Group)
- MemorialCare Medical Group
- Sharp HealthCare
- Torrance Memorial IPA
- UC San Diego Health

In Northern California:

· Canopy Health Network





^{*}Full and partial counties are mentioned in this document. Partial counties for this plan are Solano.

^{**}There has been a change to the SignatureValue HMO product counts. Individual providers are counted one time, regardless of the number of specialties they are licensed for or number of locations they practice in October 2021

^{***} Data rates may apply.

[†]Available for participating providers.

Learn more

Visit whyuhc.com/svharmonycal



This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact your broker or UnitedHealthcare sales representative.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

24/7 Virtual Visits is a service available with a provider via video, or audio-only where permitted under state law. It is not an insurance product or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).