



MediExcel Health Plan Extends **COVID-19** Temporary Billing Options

To continue helping our clients manage through the ongoing pandemic, MediExcel Health Plan has extended its **Temporary Billing Options**. The following flexible alternatives will remain available through December 2020.

- J **60-day Grace Period** – clients have up to 60 days to pay their premiums before coverage is terminated. Late fees will be waived during the temporary period.
- J **Credit Card Payments Accepted by Telephone** - clients who wish to make their payments by credit card may do so by calling **(619) 421-1659** option **5**.
- J **Structured Payment Plans** – clients can contact our billing manager to discuss regular or partial payments to keep their coverage active. Participation and adherence to payment agreements will eliminate late fees during the payment plan period.
- J **Off-Cycle Buy-down** – clients can request to move to a plan with lower premiums to save money and maintain employee benefits.
- J **Changing Carrier Plans** – employees can switch from other employer sponsored carrier plans or cross-border plans to save money.
- J **Part-time & Furloughed Employees** – the 30+ hours per week requirement will be waived for existing employees only. If an employee is furloughed, they can remain on the Plan. Terminated employees will be removed and can be offered COBRA.
- J **Reduced Employer Contribution** – clients can reduce their employer cost to maintain benefits by reducing contribution but should not fall below 50% of their selected base plan. Proper compliant notification to participants should be included.
- J **Cal-Cobra Administered by MediExcel** – clients with accounts in good standing can request laid-off employees to be moved to Cal-Cobra and administered by MediExcel.
- J **Approved Group Accounts Can Stay Active** – clients terminating their last member will remain active and have their current contract honored. Groups renewing during this period will be required to accept their renewal with new rates. To enroll your returning employees, notify us at applications@mediexcel.com.

Please e-mail our billing manager at alizarraga@mediexcel.com, or call **(619) 421-1659** option **5**, Monday through Friday, between 8:00 a.m. and 5:00 p.m.

Thank you for choosing MediExcel Health Plan.