



Find a Doctor on the Cigna HealthcaresM PPO Network*

Health Net Out of State PPO Network



New collaboration with Cigna Healthcare[™] offers access to the Cigna Healthcare PPO Network*



Cigna Healthcare PPO network!

Health Net is excited to announce our new collaboration with Cigna Healthcare to offer a national network – the Cigna Healthcare PPO network.



Effective November 1, 2023

Effective November 1, 2023, members covered under Health Net group PPO plans issued in California will have access to the national Cigna Healthcare PPO Network for services outside of California.



Small & Large CA-based employer groups

Access to the Cigna Healthcare PPO Network is designed to serve both Small and Large California-based employer groups.



Quality Healthcare

Our mission is to provide our members with access to quality healthcare and we're proud to collaborate with Cigna Healthcare to make that a reality.



Find a Doctor on the Cigna Healthcare PPO Network

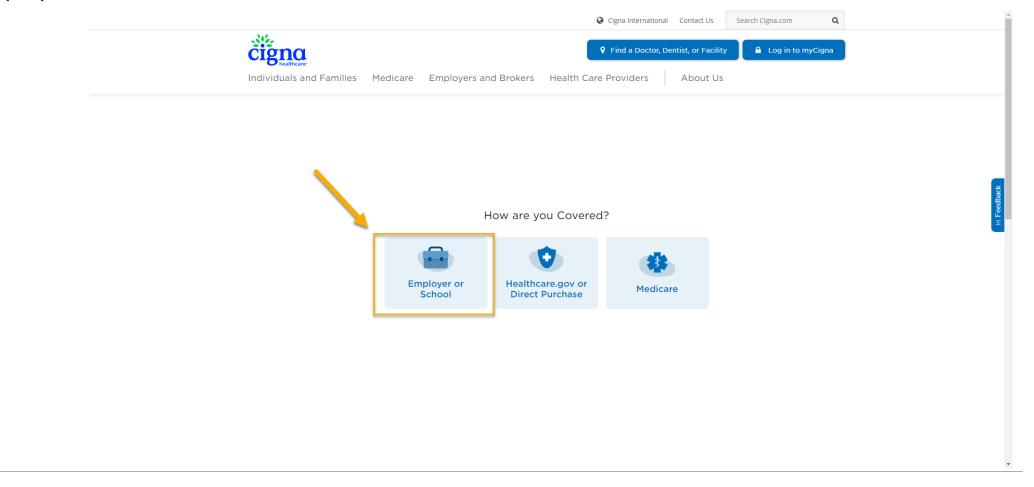
To find a doctor now:

- ➤ Go to Cigna.com
- Click on Find a Doctor



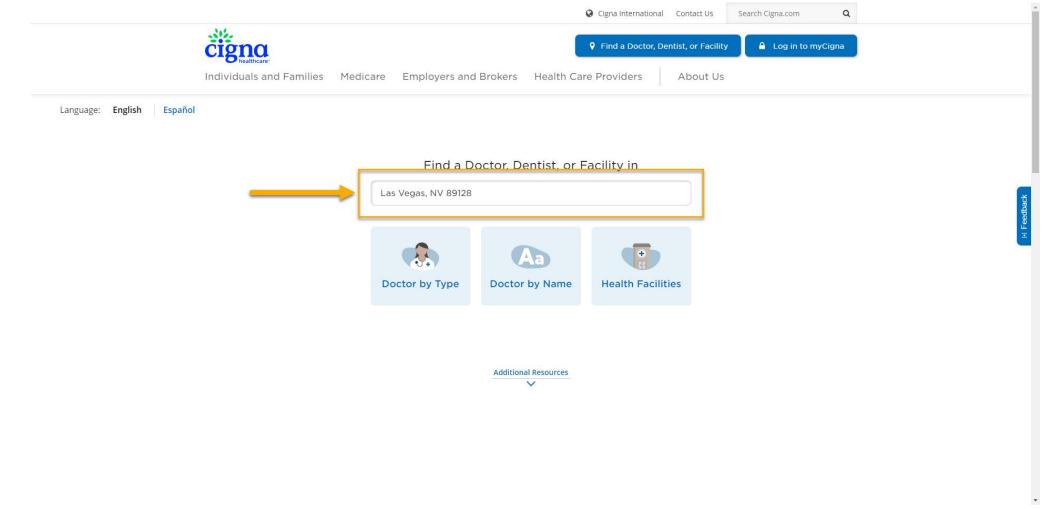


> Select Employer or School



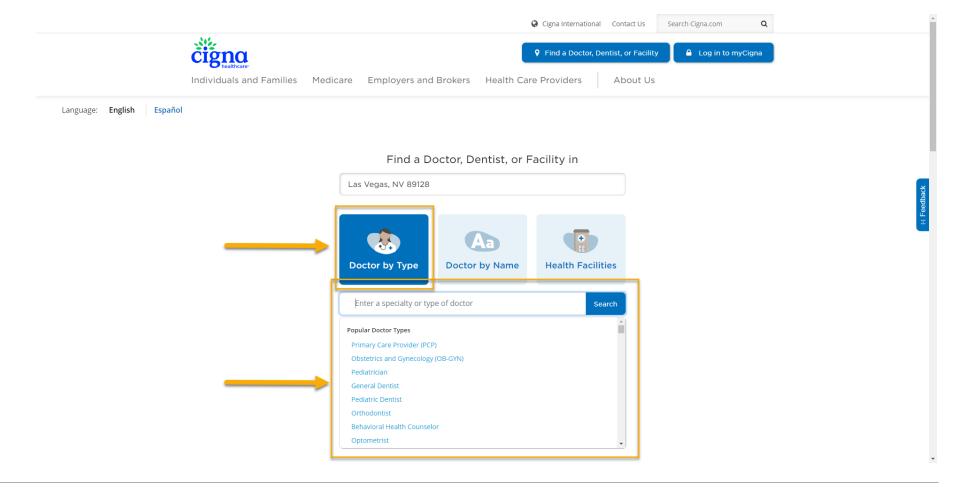


> Enter your location

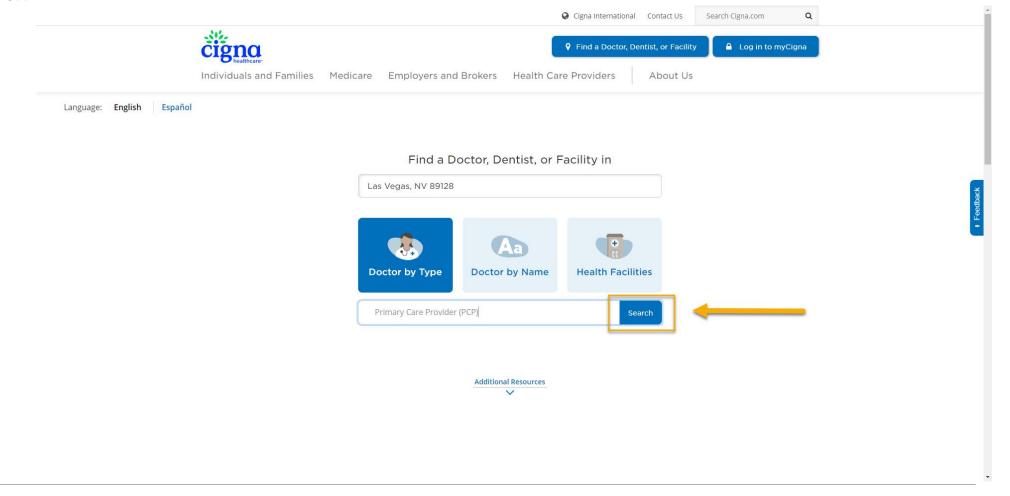




- Select Doctor by Type
- Select your type of doctor

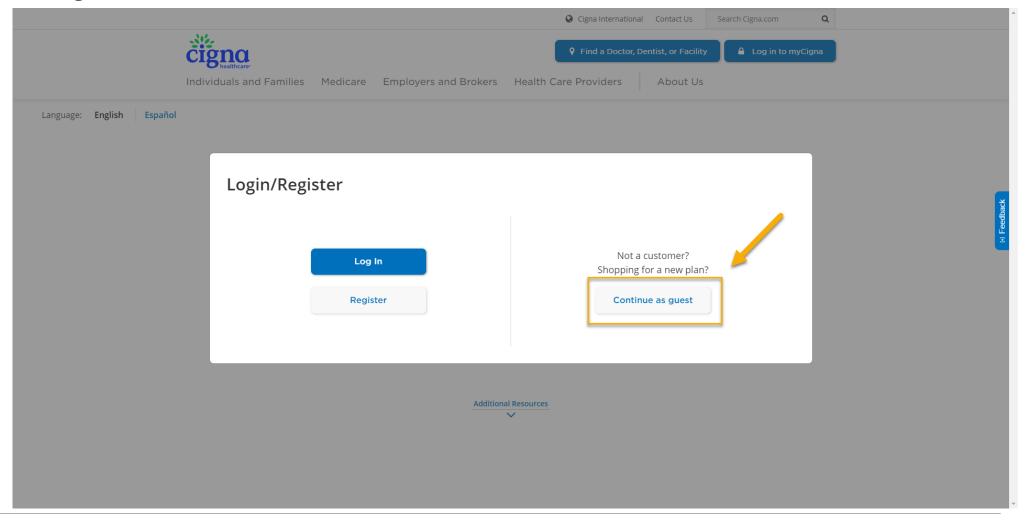


> Select Search



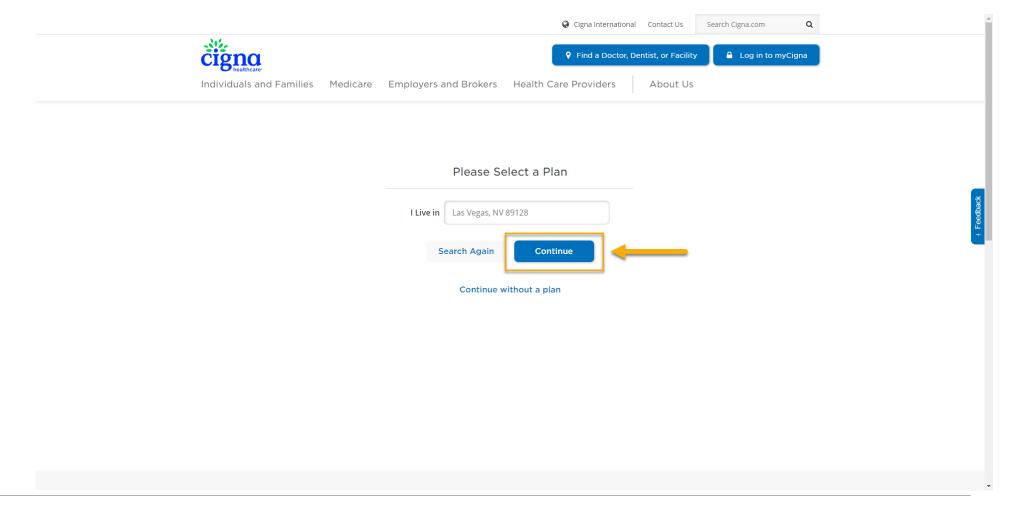


> Select Continue as guest



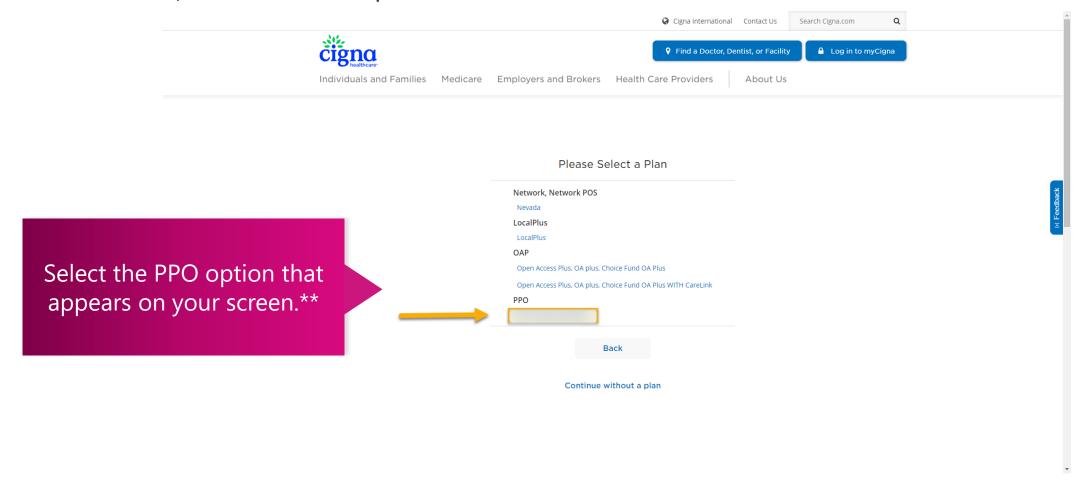


> Select Continue





Select PPO, Choice Fund PPO plan



^{**} The network name may appear differently in different geographical areas. For example, CA will display as "PPO, PPO Tiered"; CT will display as "PPO, PPO Choice Fund"; and TX will display as "PPO".

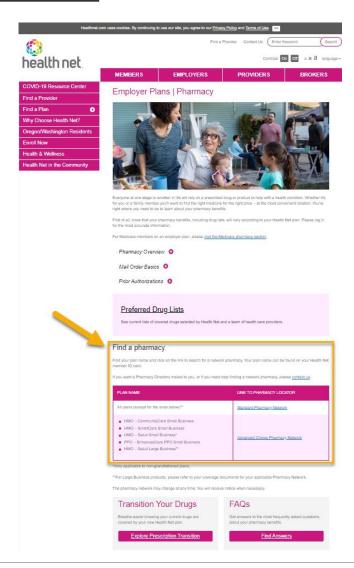


Confidential and Proprietary Information

How to find Participating Pharmacies

Go to Employer Plans – Pharmacy on Healthnet.com

- Refer to the Find a Pharmacy at the bottom of the page to locate an in-network pharmacy near your home or work.
- Larger retailers include CVS, Rite Aid and Walgreens



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Confidential and Proprietary Information

Frequently Asked Questions



What happens if I receive care outside of California from a provider that is not contracted with the Cigna Healthcare[™] PPO Network?

You may have to pay higher out-of-pocket costs at the time of service and will then need to submit a claim form to be reimbursed at the out-of-network benefit level. This is subject to any applicable copayment, coinsurance and deductible.

What can I do in case of an emergency?

You should go to the nearest emergency room, even if it is not a contracted Cigna Healthcare PPO Network provider. Emergency care is covered at the in-network benefit level.

Who can I call to answer my questions?

Questions for help with Cigna Healthcare PPO Network providers, please contact our Customer Service at Health Net at: 800-522-0088

Do members have an option to stay with First Health?

Effective 11/1/23, all Health Net existing and new Large and Small group PPO plan members will transition from First Health to the Cigna Healthcare PPO Network for out of state PPO network access at in-network cost shares.



Thank You

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