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Find a Doctor on the Cigna  
Healthcare<sup>SM</sup> PPO Network\*

# Health Net Out of State PPO Network

New collaboration with **Cigna Healthcare<sup>SM</sup>** offers access to the **Cigna Healthcare PPO Network\***



## Cigna Healthcare PPO network!

Health Net is excited to announce our new collaboration with **Cigna Healthcare** to offer a **national network – the Cigna Healthcare PPO network.**



## Effective November 1, 2023

Effective November 1, 2023, members covered under Health Net group PPO plans issued in California will have access to the national Cigna Healthcare PPO Network for services outside of California.



## Small & Large CA-based employer groups

Access to the Cigna Healthcare PPO Network is designed to serve both Small and Large California-based employer groups.



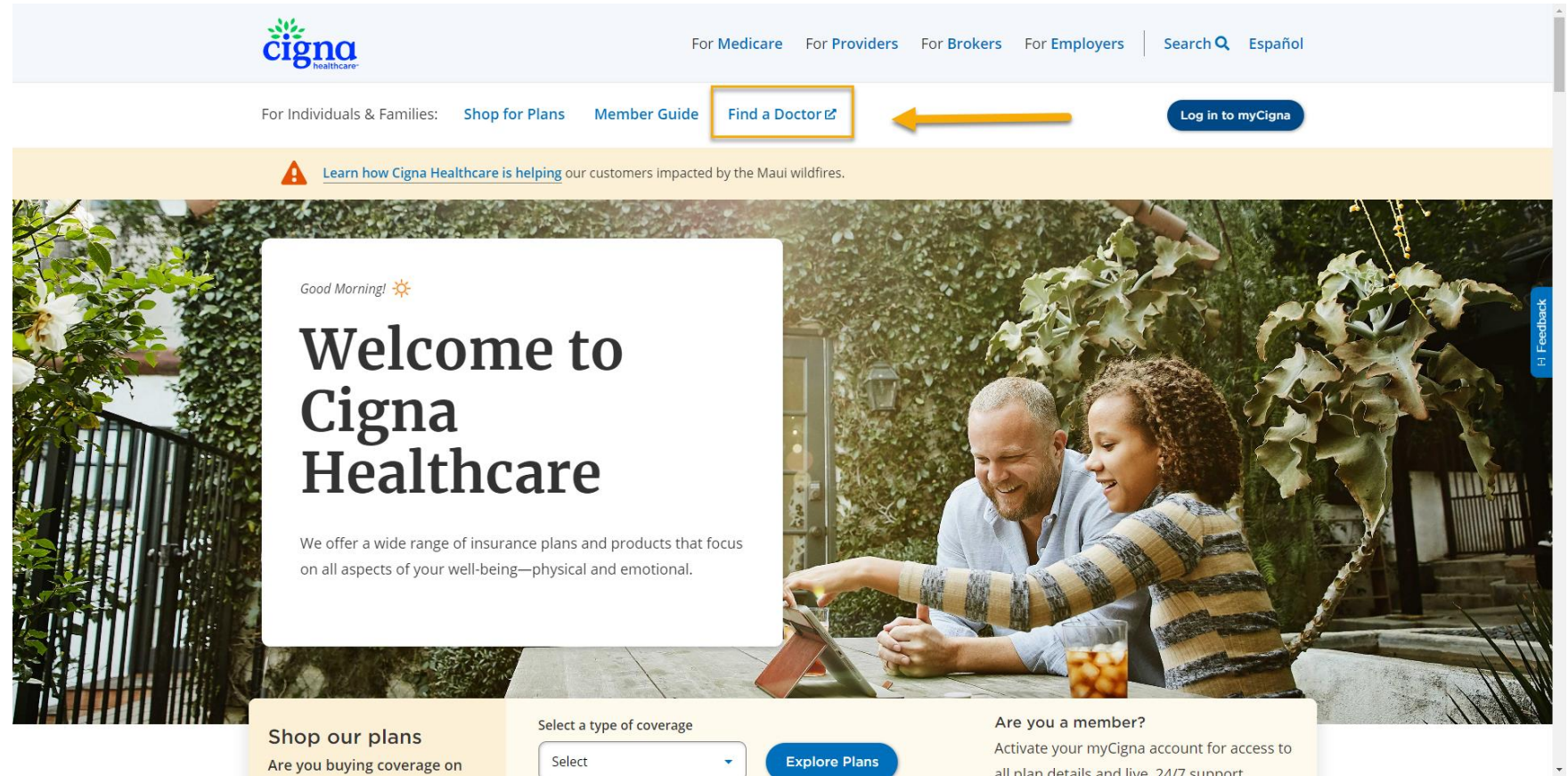
## Quality Healthcare

Our mission is to provide our members with access to quality healthcare and we're proud to collaborate with Cigna Healthcare to make that a reality.

# Find a Doctor on the Cigna Healthcare PPO Network

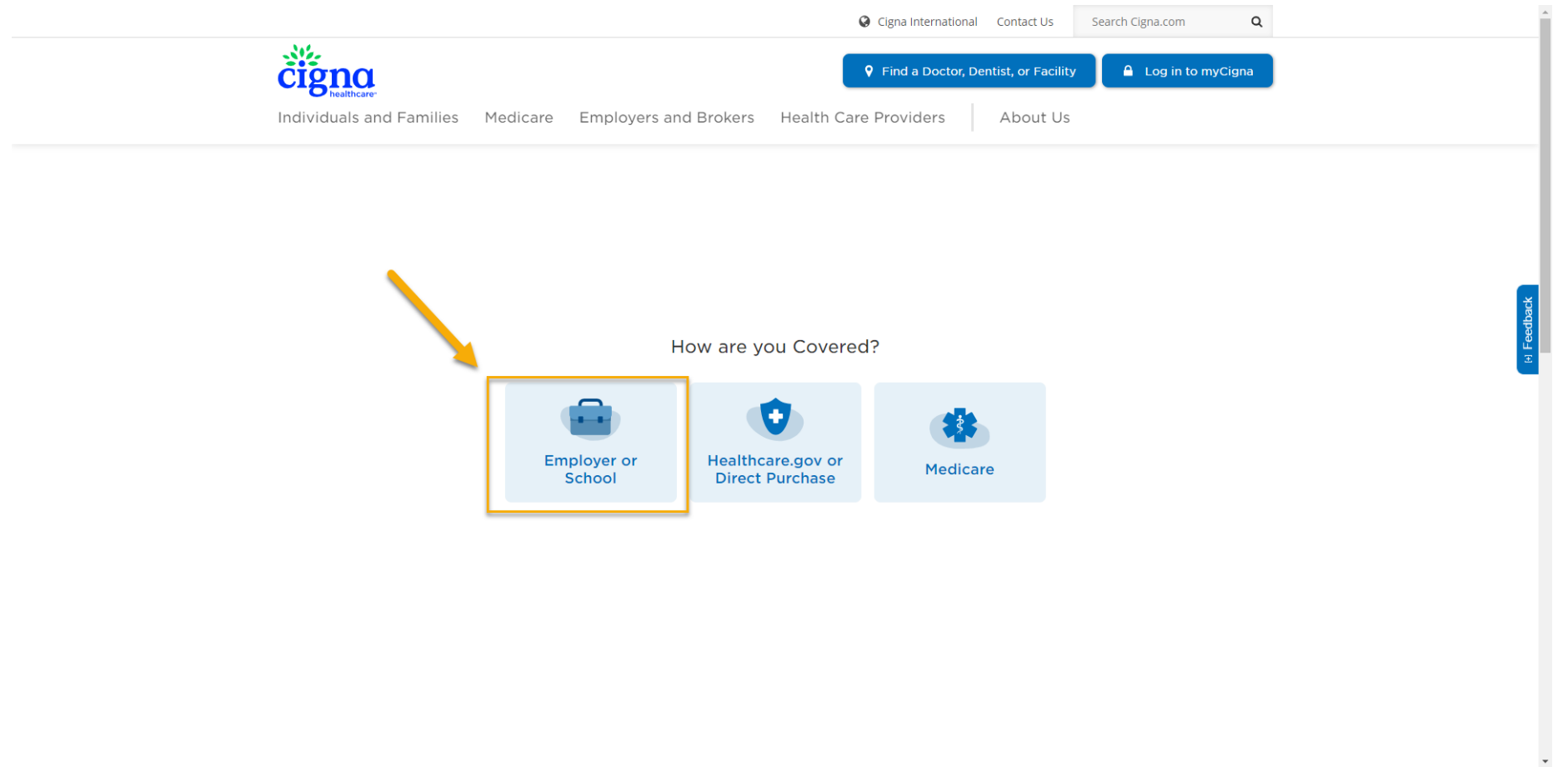
To find a doctor now:

- Go to [Cigna.com](https://Cigna.com)
- Click on Find a Doctor



# Cigna Healthcare PPO Network – Find a Doctor

## ➤ Select Employer or School



# Cigna Healthcare PPO Network – Find a Doctor

➤ Enter your location

Cigna International Contact Us Search Cigna.com

**cigna** healthcare

Find a Doctor, Dentist, or Facility Log in to myCigna

Individuals and Families Medicare Employers and Brokers Health Care Providers About Us

Language: English Español

Find a Doctor, Dentist, or Facility in

Las Vegas, NV 89128

Doctor by Type Doctor by Name Health Facilities

Additional Resources

Feedback

# Cigna Healthcare PPO Network – Find a Doctor

- Select Doctor by Type
- Select your type of doctor

Find a Doctor, Dentist, or Facility in

Las Vegas, NV 89128

Doctor by Type

Doctor by Name

Health Facilities

Enter a specialty or type of doctor

Search

Popular Doctor Types

- Primary Care Provider (PCP)
- Obstetrics and Gynecology (OB-GYN)
- Pediatrician
- General Dentist
- Pediatric Dentist
- Orthodontist
- Behavioral Health Counselor
- Optometrist

# Cigna Healthcare PPO Network – Find a Doctor

➤ Select Search

The screenshot displays the Cigna Healthcare website's search interface for finding a doctor. At the top, the Cigna logo is on the left, and navigation links for 'Cigna International', 'Contact Us', and a search bar are on the right. Below the logo, there are links for 'Individuals and Families', 'Medicare', 'Employers and Brokers', 'Health Care Providers', and 'About Us'. A language selector shows 'English' and 'Español'. The main section is titled 'Find a Doctor, Dentist, or Facility in' and features a location input field containing 'Las Vegas, NV 89128'. Below this are three filter buttons: 'Doctor by Type' (highlighted in blue), 'Doctor by Name', and 'Health Facilities'. A search bar below the filters contains the text 'Primary Care Provider (PCP)'. A blue 'Search' button is located to the right of the search bar, highlighted with an orange box and pointed to by a yellow arrow. At the bottom, there is a link for 'Additional Resources' with a downward arrow. A vertical 'Feedback' button is on the far right edge.

Cigna International Contact Us Search Cigna.com

**cigna** healthcare

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Primary Care Provider (PCP) Search

Additional Resources

Feedback

# Cigna Healthcare PPO Network – Find a Doctor

➤ Select Continue as guest

The screenshot shows the Cigna Healthcare website interface. At the top, there is a navigation bar with the Cigna logo, a search bar, and links for 'Cigna International', 'Contact Us', and 'Search Cigna.com'. Below this, there are buttons for 'Find a Doctor, Dentist, or Facility' and 'Log in to myCigna'. The main navigation menu includes 'Individuals and Families', 'Medicare', 'Employers and Brokers', 'Health Care Providers', and 'About Us'. A language selector shows 'English' and 'Español'. The central 'Login/Register' section contains a 'Log In' button, a 'Register' button, and a 'Continue as guest' button. The 'Continue as guest' button is highlighted with an orange box, and an orange arrow points to it from the right. Below the login/register section, there is a link for 'Additional Resources' with a downward arrow. A vertical 'Feedback' button is located on the right side of the page.



# Cigna Healthcare PPO Network – Find a Doctor

➤ Select Continue

Cigna International

Contact Us

Search Cigna.com

cigna

healthcare

Individuals and Families

Medicare

Employers and Brokers

Health Care Providers

About Us

Find a Doctor, Dentist, or Facility

Log in to myCigna

Please Select a Plan

I Live in


Las Vegas, NV 89128

Search Again

Continue

[Continue without a plan](#)

+ Feedback

 health net

Confidential and Proprietary Information

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# Cigna Healthcare PPO Network – Find a Doctor

- Select PPO, Choice Fund PPO plan

The screenshot shows the Cigna website's plan selection interface. At the top, there's a navigation bar with the Cigna logo, links for 'Individuals and Families', 'Medicare', 'Employers and Brokers', 'Health Care Providers', and 'About Us'. There are also buttons for 'Find a Doctor, Dentist, or Facility' and 'Log in to myCigna'. A search bar is in the top right corner.

The main content area is titled 'Please Select a Plan'. It lists several plan categories:
 

- Network, Network POS** (with a link to 'Nevada')
- LocalPlus** (with a link to 'LocalPlus')
- OAP** (with links to 'Open Access Plus, OA plus, Choice Fund OA Plus' and 'Open Access Plus, OA plus, Choice Fund OA Plus WITH CareLink')
- PPO** (highlighted with a yellow box and an arrow from a pink callout box on the left)

 Below the list is a 'Back' button and a link to 'Continue without a plan'.

A pink callout box on the left side of the screen contains the text: 'PPO option that is on your screen.\*\*' with an arrow pointing to the 'PPO' option in the list.

\*\* The network name may appear differently in different geographical areas. For example, CA will display as “PPO, PPO Tiered”; CT will display as “PPO, PPO Choice Fund”; and TX will display as “PPO”.

# How to find Participating Pharmacies

Go to [Employer Plans – Pharmacy](#) on Healthnet.com

- Refer to the Find a Pharmacy at the bottom of the page to locate an in-network pharmacy near your home or work.
- Larger retailers include CVS, Rite Aid and Walgreens

The screenshot shows the Healthnet.com website interface. At the top, there's a navigation bar with the Healthnet logo and links for 'Find a Provider', 'Contact Us', and a search bar. Below this is a menu with 'MEMBERS', 'EMPLOYERS', 'PROVIDERS', and 'BROKERS'. The main content area is titled 'Employer Plans | Pharmacy' and features a large image of a family. Below the image, there's text explaining the importance of finding a pharmacy and a link to the 'Medicare pharmacy section'. Further down, there are links for 'Pharmacy Overview', 'Mail Order Basics', and 'Prior Authorizations'. A yellow arrow points to the 'Find a pharmacy' section, which includes a search bar and a table of plan names and their corresponding pharmacy networks. The table lists plans like 'HMO - CommunityCare Small Business' and 'PPO - EnhancedCare PPO Small Business'. At the bottom, there are links for 'Transition Your Drugs' and 'FAQs'.

PLAN NAME	LINK TO PHARMACY LOCATOR
All plans (except for the ones below)**	<a href="#">Standard Pharmacy Network</a>
• HMO - CommunityCare Small Business	
• HMO - SmartCare Small Business	
• HMO - Salud Small Business*	
• PPO - EnhancedCare PPO Small Business	<a href="#">Advanced Choice Pharmacy Network</a>
• HMO - Salud Large Business**	

# Frequently Asked Questions



Help

**What happens if I receive care outside of California from a provider that is not contracted with the Cigna Healthcare<sup>SM</sup> PPO Network?**

You may have to pay higher out-of-pocket costs at the time of service and will then need to submit a claim form to be reimbursed at the out-of-network benefit level. This is subject to any applicable copayment, coinsurance and deductible.

**What can I do in case of an emergency?**

You should go to the nearest emergency room, even if it is not a contracted Cigna Healthcare PPO Network provider. Emergency care is covered at the in-network benefit level.

**Who can I call to answer my questions?**

Questions for help with Cigna Healthcare PPO Network providers, please contact our Customer Service at Health Net at: 800-522-0088

**Do members have an option to stay with First Health?**

Effective 11/1/23, all Health Net existing and new Large and Small group PPO plan members will transition from First Health to the Cigna Healthcare PPO Network for out of state PPO network access at in-network cost shares.

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# Thank You

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