

# Adult Dental and Vision Coverage

## OPTIONAL COVERAGE FOR THE OFF-MARKETPLACE AMBETTER PPO, AMBETTER EPO AND HEALTH NET PPO PLANS

When you choose a Health Net off-marketplace insurance plan, your medical plan comes with Pediatric Dental and Vision. You have the option to add Adult Dental and Vision coverage.

### Adding Dental and Vision for adults

Adding Health Net's Adult Dental and Vision<sup>1</sup> coverage to your Ambetter PPO, Ambetter EPO or Health Net PPO health insurance plan is a great way to boost your overall health coverage.

**Please note:** When Adult Dental and Vision are purchased with a medical policy, all adults ages 19 and over on the policy will be covered. The rate applies to each adult on the policy. Dental and Vision can only be purchased with, or added to, medical coverage during the open enrollment or special enrollment periods.



Available with all off-marketplace Health Net PPO, Ambetter PPO and Ambetter EPO plans

IFP Dental and Vision rate per adult per month

\$14.81



### Dental coverage benefits

- **Choose** your own dental providers.
- **Budget your care** – Find out your costs up front with our convenient fee schedule.
- **Save** – The \$50 deductible is waived for diagnostic and preventive services.



### Vision coverage benefits

- **Single, bifocal, trifocal, and lenticular lenses** covered at 100% in-network after copayment.
- **Freedom** to take your prescription to any vision PPO provider.
- **No or low copayments** for vision exams and lenses, and allowances for other services.
- **Large network of independent providers**, including optical retailers LensCrafters, Pearle Vision, Sears Optical, JCPenney Optical, and Target Optical.
- **Secondary purchase plan** – Unlimited discounts up to 40% on materials and services once initial benefit has been used.

(continued)

Family members who turn 19 after the open enrollment period will not be added to the Adult Dental and Vision plan until the following year.

## Dental summary of benefits

| Benefit                                                                  | Scheduled reimbursement plan: fee-for-service dental <sup>2</sup> |
|--------------------------------------------------------------------------|-------------------------------------------------------------------|
| <b>Maximum calendar year benefit<sup>3</sup></b>                         | \$1,000                                                           |
| <b>Annual deductible</b> (waived for diagnostic and preventive services) | \$50                                                              |
|                                                                          | <b>Maximum allowable fee paid by the plan<sup>4</sup></b>         |
| <b>Diagnostic and preventive</b>                                         |                                                                   |
| Diagnostic – periodic oral examination, up to 2 times per year           | \$13                                                              |
| Diagnostic – limited oral examination, problem-focused                   | \$17                                                              |
| Intraoral radiographs – complete series, including bitewings             | \$40                                                              |
| Dental prophylaxis                                                       | \$32                                                              |
| Sealant, per permanent molar tooth                                       | \$4                                                               |
| <b>Restorative – amalgam permanent filling</b>                           |                                                                   |
| One surface – permanent, amalgam                                         | \$22                                                              |
| Two surface – permanent, amalgam                                         | \$28                                                              |
| Crown – resin/porcelain                                                  | \$127 resin <sup>5</sup> / \$248 porcelain <sup>5</sup>           |
| <b>Endodontics – root canal, excluding final restorations</b>            |                                                                   |
| Anterior                                                                 | \$121 <sup>6</sup>                                                |
| Molar                                                                    | \$193 <sup>6</sup>                                                |
| <b>Oral surgery – extractions</b>                                        |                                                                   |
| Single tooth, erupted                                                    | \$33 <sup>6</sup>                                                 |
| Removal of impacted tooth, completely bony                               | \$66 <sup>6</sup>                                                 |
| <b>Periodontics</b>                                                      |                                                                   |
| Periodontal scaling and root planing – 4 or more teeth per quadrant      | \$20 <sup>6</sup>                                                 |
| <b>Prosthodontics</b>                                                    |                                                                   |
| Prosthetics/prosthodontics – denture, complete upper or lower            | \$264 each <sup>5</sup>                                           |
| <b>Orthodontics</b>                                                      | Not covered                                                       |

## Vision summary of benefits

| Benefit                                                                                           | Fee-for-service vision                                                                                                                                                |                        |
|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
|                                                                                                   | In-network you pay                                                                                                                                                    | Out-of-network you pay |
| <b>Exam with dilation as necessary</b> (once every 12 months)                                     | \$10 copay                                                                                                                                                            | All charges over \$45  |
| <b>Exam options – fit and follow-up</b>                                                           |                                                                                                                                                                       |                        |
| Standard contact lenses                                                                           | Up to \$55                                                                                                                                                            | Not covered            |
| Premium contact lenses                                                                            | You receive a 10% discount off retail price                                                                                                                           | Not covered            |
| <b>Frames</b>                                                                                     |                                                                                                                                                                       |                        |
| Once every 24 months                                                                              | \$85 allowance                                                                                                                                                        | Not applicable         |
| Any available frame at provider location                                                          | \$0 copay, plus 80% of balance over allowance                                                                                                                         | All charges over \$45  |
| <b>Standard plastic lenses</b>                                                                    |                                                                                                                                                                       |                        |
| Single vision                                                                                     | \$25 copay                                                                                                                                                            | All charges over \$43  |
| Bifocal                                                                                           | \$25 copay                                                                                                                                                            | All charges over \$58  |
| Trifocal                                                                                          | \$25 copay                                                                                                                                                            | All charges over \$70  |
| Lenticular                                                                                        | \$25 copay                                                                                                                                                            | All charges over \$125 |
| Standard progressive lenses                                                                       | \$90 copay                                                                                                                                                            | All charges over \$58  |
| Premium progressive lenses                                                                        | \$90 copay, plus 80% of charge less \$120 allowance                                                                                                                   | All charges over \$58  |
| <b>Lens options</b>                                                                               |                                                                                                                                                                       |                        |
| UV treatment                                                                                      | You receive a 20% discount off retail price                                                                                                                           | Not covered            |
| Tint – solid and gradient                                                                         | \$0 copay                                                                                                                                                             | Not covered            |
| Standard plastic scratch-resistant                                                                | You receive a 20% discount off retail price                                                                                                                           | Not covered            |
| Standard polycarbonate                                                                            | You receive a 20% discount off retail price                                                                                                                           | Not covered            |
| Standard anti-reflective coating                                                                  | You receive a 20% discount off retail price                                                                                                                           | Not covered            |
| Other add-ons                                                                                     | You receive a 20% discount off retail price                                                                                                                           | Not covered            |
| <b>Contact lenses</b>                                                                             |                                                                                                                                                                       |                        |
| Once every 24 months in lieu of eyeglass lenses (Contact lens allowance includes materials only.) | \$120 allowance                                                                                                                                                       | Not applicable         |
| Conventional                                                                                      | \$25 copay, plus 85% of charge over allowance                                                                                                                         | All charges over \$105 |
| Disposable                                                                                        | \$25 copay, plus balance over allowance                                                                                                                               | All charges over \$105 |
| Medically necessary (requires preauthorization)                                                   | \$25 copay                                                                                                                                                            | All charges over \$250 |
| <b>Laser vision correction</b>                                                                    |                                                                                                                                                                       |                        |
| LASIK or PRK from U.S. Laser Network                                                              | You receive 15% discount off retail price or 5% discount off promotional price                                                                                        | Not covered            |
| <b>Additional pairs benefit</b>                                                                   | You receive a 40% discount off complete (frames and lenses) pair eyeglass purchases and a 15% discount off conventional contact lenses once the benefit has been used | Not covered            |

<sup>1</sup>Health Net Individual & Family Vision and Dental PPO insurance plans (for ages 19 and older), Policy Form #P30601, Ambetter EPO insurance plans, Policy Form #P34401, and Ambetter PPO insurance plans, Policy Form #35001, are underwritten by Health Net Life Insurance Company. Dental benefits are administered by Dental Benefit Administrative Services. Vision benefits are administered by Envolve Vision, Inc. Dental Benefit Administrative Services is not affiliated with Health Net Life Insurance Company. For additional information about Adult Dental and Vision coverage provided with a PPO, Ambetter PPO or Ambetter EPO health insurance plan, see the Dental and Vision Summary of Benefits.

<sup>2</sup>Deductible and copayments for adult dental services do not apply toward the medical out-of-pocket maximum.

<sup>3</sup>Maximum amount paid by the plan for covered services in a calendar year.

<sup>4</sup>The amounts shown under this section are maximum amounts paid by the plan for each covered service listed. You are responsible for allowable charges billed beyond the maximum allowable fee stated for each service.

<sup>5</sup>Subject to six-month waiting period.

<sup>6</sup>Subject to three-month waiting period.

## Nondiscrimination Notice

Health Net Life Insurance Company (Health Net) complies with applicable federal civil rights laws and does not discriminate, exclude people or treat them differently on the basis of race, color, national origin, ancestry, religion, marital status, gender, gender identity, sexual orientation, age, disability, or sex.

### HEALTH NET:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Health Net's Customer Contact Center at:

**Individual & Family Plan (IFP) Covered Persons On Exchange/Covered California** 1-888-926-4988 (TTY: 711)

**Individual & Family Plan (IFP) Covered Persons Off Exchange** 1-800-839-2172 (TTY: 711)

**Individual & Family Plan (IFP) Applicants** 1-877-609-8711 (TTY: 711)

**Group Plans through Health Net** 1-800-522-0088 (TTY: 711)

If you believe that Health Net has failed to provide these services or discriminated in another way based on one of the characteristics listed above, you can file a grievance by calling Health Net's Customer Contact Center at the number above and telling them you need help filing a grievance. Health Net's Customer Contact Center is available to help you file a grievance.

You can also file a grievance by mail, fax or email at:

Health Net Life Insurance Company Appeals & Grievances

PO Box 10348

Van Nuys, CA 91410-0348

Fax: 1-877-831-6019

Email: [Member.Discrimination.Complaints@healthnet.com](mailto:Member.Discrimination.Complaints@healthnet.com) (Covered Persons) or

[Non-Member.Discrimination.Complaints@healthnet.com](mailto:Non-Member.Discrimination.Complaints@healthnet.com) (Applicants)

You may submit a complaint by calling the California Department of Insurance at 1-800-927-4357 or online at <https://www.insurance.ca.gov/01-consumers/101-help/index.cfm>.

If you believe you have been discriminated against because of race, color, national origin, age, disability, or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR), electronically through the OCR Complaint Portal, at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019 (TDD: 1-800-537-7697).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## English

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call the Customer Contact Center at the number on your ID card or call Individual & Family Plan (IFP) Off Exchange: 1-800-839-2172 (TTY: 711). For California marketplace, call IFP On Exchange 1-888-926-4988 (TTY: 711) or Small Business 1-888-926-5133 (TTY: 711). For Group Plans through Health Net, call 1-800-522-0088 (TTY: 711).

## Arabic

خدمات لغوية مجانية. يمكننا أن نوفر لك مترجم فوري. ويمكننا أن نقرأ لك الوثائق بلغتك. للحصول على المساعدة اللازمة، يرجى التواصل مع مركز خدمة العملاء عبر الرقم المبين على بطاقتك أو الاتصال بالرقم الفرعي لخطة الأفراد والعائلة: (TTY: 711) 1-800-839-2172. للتواصل في كاليفورنيا، يرجى الاتصال بالرقم الفرعي لخطة الأفراد والعائلة عبر الرقم: (TTY: 711) 1-888-926-4988 أو المشروعات الصغيرة (TTY: 711) 1-888-926-5133. لخطط المجموعة عبر Health Net، يرجى الاتصال بالرقم (TTY: 711) 1-800-522-0088.

## Armenian

Անվճար լեզվական ծառայություններ: Դուք կարող եք բանավոր թարգմանիչ ստանալ: Փաստաթղթերը կարող են կարդալ ձեր լեզվով: Օգնության համար զանգահարեք Հաճախորդների սպասարկման կենտրոն ձեր ID քարտի վրա նշված հեռախոսահամարով կամ զանգահարեք Individual & Family Plan (IFP) Off Exchange՝ 1-800-839-2172 հեռախոսահամարով (TTY՝ 711): Կալիֆոռնիայի համար զանգահարեք IFP On Exchange՝ 1-888-926-4988 հեռախոսահամարով (TTY՝ 711) կամ Փոքր բիզնեսի համար՝ 1-888-926-5133 հեռախոսահամարով (TTY՝ 711): Health Net-ի Խմբային ծրագրերի համար զանգահարեք 1-800-522-0088 հեռախոսահամարով (TTY՝ 711):

## Chinese

免費語言服務。您可使用口譯員服務。您可請人將文件唸給您聽並請我們將某些文件翻譯成您的語言寄給您。如需協助，請撥打您會員卡上的電話號碼與客戶聯絡中心聯絡或者撥打健康保險交易市場外的 Individual & Family Plan (IFP) 專線：1-800-839-2172（聽障專線：711）。如為加州保險交易市場，請撥打健康保險交易市場的 IFP 專線 1-888-926-4988（聽障專線：711），小型企業則請撥打 1-888-926-5133（聽障專線：711）。如為透過 Health Net 取得的團保計畫，請撥打 1-800-522-0088（聽障專線：711）。

## Hindi

बिना शुल्क भाषा सेवाएं। आप एक दुभाषिया प्राप्त कर सकते हैं। आप दस्तावेजों को अपनी भाषा में पढ़वा सकते हैं। मदद के लिए, अपने आईडी कार्ड में दिए गए नंबर पर ग्राहक सेवा केंद्र को कॉल करें या व्यक्तिगत और फैमिली प्लान (आईएफपी) ऑफ एक्सचेंज: 1-800-839-2172 (TTY: 711) पर कॉल करें। कैलिफोर्निया बाजारों के लिए, आईएफपी ऑन एक्सचेंज 1-888-926-4988 (TTY: 711) या स्मॉल बिजनेस 1-888-926-5133 (TTY: 711) पर कॉल करें। हेल्थ नेट के माध्यम से ग्रुप प्लान के लिए 1-800-522-0088 (TTY: 711) पर कॉल करें।

## Hmong

Tsis Muaj Tus Nqi Pab Txhais Lus. Koj tuaj yeem tau txais ib tus kws pab txhais lus. Koj tuaj yeem muaj ib tus neeg nyeem cov ntaub ntawv rau koj ua koj hom lus hais. Txhawm rau pab, hu xovtooj rau Neeg Qhua Lub Chaw Tiv Toj ntawm tus npawb nyob ntawm koj daim npav ID lossis hu rau Tus Neeg thiab Tsev Neeg Qhov Kev Npaj (IFP) Ntawm Kev Sib Hloov Pauv: 1-800-839-2172 (TTY: 711). Rau California qhov chaw kiab khw, hu rau IFP Ntawm Qhov Sib Hloov Pauv 1-888-926-4988 (TTY: 711) lossis Lag Luam Me 1-888-926-5133 (TTY: 711). Rau Cov Pab Pawg Chaw Npaj Kho Mob hla Health Net, hu rau 1-800-522-0088 (TTY: 711).

## Japanese

無料の言語サービスを提供しております。通訳者もご利用いただけます。日本語で文書をお読みすることも可能です。ヘルプが必要な場合は、IDカードに記載されている番号で顧客連絡センターまでお問い合わせいただくか、Individual & Family Plan (IFP)（個人・家族向けプラン）Off Exchange: 1-800-839-2172 (TTY: 711) までお電話ください。カリフォルニア州のマーケットプレイスについては、IFP On Exchange 1-888-926-4988 (TTY: 711) または Small Business 1-888-926-5133 (TTY: 711) までお電話ください。Health Netによるグループプランについては、1-800-522-0088 (TTY: 711) までお電話ください。

## Khmer

សេវាភាសាដោយឥតគិតថ្លៃ។ លោកអ្នកអាចទទួលបានអ្នកបកប្រែផ្ទាល់មាត់។ លោកអ្នកអាចស្តាប់គេអានឯកសារឱ្យលោកអ្នកជាភាសារបស់លោកអ្នក។ សម្រាប់ជំនួយ សូមហៅទូរស័ព្ទទៅកាន់មជ្ឈមណ្ឌលទំនាក់ទំនងអតិថិជនតាមលេខដែលមាននៅលើប័ណ្ណសម្គាល់ខ្លួនរបស់លោកអ្នក ឬហៅទូរស័ព្ទទៅកាន់កម្មវិធី Off Exchange របស់គម្រោងជាលក្ខណៈបុគ្គល និងក្រុមគ្រួសារ (IFP) តាមរយៈលេខ៖ 1-800-839-2172 (TTY: 711)។ សម្រាប់ទីផ្សាររដ្ឋ California សូមហៅទូរស័ព្ទទៅកាន់កម្មវិធី On Exchange របស់គម្រោង IFP តាមរយៈលេខ 1-888-926-4988 (TTY: 711) ឬក្រុមហ៊ុនអាជីវកម្មខ្នាតតូចតាមរយៈលេខ 1-888-926-5133 (TTY: 711)។ សម្រាប់គម្រោងជាក្រុមតាមរយៈ Health Net សូមហៅទូរស័ព្ទទៅកាន់លេខ 1-800-522-0088 (TTY: 711)។

## Korean

무료 언어 서비스입니다. 통역 서비스를 받으실 수 있습니다. 문서 낭독 서비스를 받으실 수 있으며 일부 서비스는 귀하가 구사하는 언어로 제공됩니다. 도움이 필요하시면 ID 카드에 수록된 번호로 고객센터 센터에 연락하시거나 개인 및 가족 플랜(IFP)의 경우 Off Exchange: 1-800-839-2172(TTY: 711)번으로 전화해 주십시오. 캘리포니아 주 마켓플레이스의 경우 IFP On Exchange 1-888-926-4988(TTY: 711), 소규모 비즈니스의 경우 1-888-926-5133(TTY: 711)번으로 전화해 주십시오. Health Net을 통한 그룹 플랜의 경우 1-800-522-0088(TTY: 711)번으로 전화해 주십시오.

## Navajo

Doo báhá ílínígóó saad bee háká ada'iiyeed. Ata' halne'ígíí da ła' ná hádídóot'íí. Naaltsoos da t'áá shí shizaad k'ehjí shichí' yídooltah nínízingo t'áá ná ákódoolnít. Ákót'éego shíká a'doowoł nínízingo Customer Contact Center hooyé'híí' hodílnih ninaaltsoos nanítingo bee néého'dolzinígíí hodoonihjí' bikáá' éí doodago kojí' hólne' Individual & Family Plan (IFP) Off Exchange: 1-800-839-2172 (TTY: 711). California marketplace báhígíí kojí' hólne' IFP On Exchange 1-888- 926-4988 (TTY: 711) éí doodago Small Business báhígíí kojí' hólne' 1-888-926-5133 (TTY: 711). Group Plans through Health Net báhígíí éí kojí' hólne' 1-800-522-0088 (TTY: 711).

## Persian (Farsi)

خدمات زبان بدون هزینه. می توانید یک مترجم شفاهی بگیرید. می توانید درخواست کنید اسناد به زبان شما برایتان خوانده شوند. دریافت کمک، با مرکز تماس مشتریان به شماره روی کارت شناسایی یا طرح فردی و خانوادگی (IFP) Off Exchange) به شماره: 1-800-839-2172 (TTY:711) تماس بگیرید. برای بازار کالیفرنیا، با IFP On Exchange شماره 1-888-926-4988 (TTY:711) یا کسب و کار کوچک 1-888-926-5133 (TTY:711) تماس بگیرید. برای طرح های گروهی از طریق Health Net، با 1-800-522-0088 (TTY:711) تماس بگیرید.

## Punjabi (Punjabi)

ਬਿਨਾਂ ਕਿਸੇ ਲਾਗਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ। ਤੁਸੀਂ ਇੱਕ ਦੁਭਾਸ਼ੀਏ ਦੀ ਸੇਵਾ ਹਾਸਲ ਕਰ ਸਕਦੇ ਹੋ। ਤੁਹਾਨੂੰ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਡੀ ਭਾਸ਼ਾ ਵਿੱਚ ਪੜ੍ਹ ਕੇ ਸੁਣਾਏ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ, ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਤੇ ਦਿੱਤੇ ਨੰਬਰ ਤੇ ਗਾਹਕ ਸੰਪਰਕ ਕੇਂਦਰ ਨੂੰ ਕਾਲ ਕਰੋ ਜਾਂ ਵਿਅਕਤੀਗਤ ਅਤੇ ਪਰਿਵਾਰਕ ਯੋਜਨਾ (IFP) ਔਫ਼ ਐਕਸਚੇਂਜ 'ਤੇ ਕਾਲ ਕਰੋ: 1-800-839-2172 (TTY: 711)। ਕੈਲੀਫੋਰਨੀਆ ਮਾਰਕਿਟਪਲੇਸ ਲਈ, IFP ਔਨ ਐਕਸਚੇਂਜ ਨੂੰ 1-888-926-4988 (TTY: 711) ਜਾਂ ਸਮਲ ਬਿਜਨੇਸ ਨੂੰ 1-888-926-5133 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ। ਹੈਲਥ ਨੈੱਟ ਰਾਹੀਂ ਸਾਮੂਹਿਕ ਪਲੇਨਾਂ ਲਈ, 1-800-522-0088 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

## Russian

Бесплатная помощь переводчиков. Вы можете получить помощь переводчика. Вам могут прочесть документы на Вашем родном языке. Если Вам нужна помощь, звоните по телефону Центра помощи клиентам, указанному на вашей карте участника плана. Вы также можете позвонить в отдел помощи участникам не представленных на федеральном рынке планов для частных лиц и семей (IFP) Off Exchange 1-800-839-2172 (TTY: 711). Участники планов от California marketplace: звоните в отдел помощи участникам представленных на федеральном рынке планов IFP (On Exchange) по телефону 1-888-926-4988 (TTY: 711) или в отдел планов для малого бизнеса (Small Business) по телефону 1-888-926-5133 (TTY: 711). Участники коллективных планов, предоставляемых через Health Net: звоните по телефону 1-800-522-0088 (TTY: 711).

## Spanish

Servicios de idiomas sin costo. Puede solicitar un intérprete, obtener el servicio de lectura de documentos y recibir algunos en su idioma. Para obtener ayuda, comuníquese con el Centro de Comunicación con el Cliente al número que figura en su tarjeta de identificación o llame al plan individual y familiar que no pertenece al Mercado de Seguros de Salud al 1-800-839-2172 (TTY: 711). Para planes del mercado de seguros de salud de California, llame al plan individual y familiar que pertenece al Mercado de Seguros de Salud al 1-888-926-4988 (TTY: 711); para los planes de pequeñas empresas, llame al 1-888-926-5133 (TTY: 711). Para planes grupales a través de Health Net, llame al 1-800-522-0088 (TTY: 711).

## Tagalog

Walang Bayad na Mga Serbisyo sa Wika. Makakakuha kayo ng interpreter. Makakakuha kayo ng mga dokumento na babasahin sa inyo sa inyong wika. Para sa tulong, tumawag sa Customer Contact Center sa numerong nasa ID card ninyo o tumawag sa Off Exchange ng Planong Pang-indibidwal at Pampamilya (Individual & Family Plan, IFP): 1-800-839-2172 (TTY: 711). Para sa California marketplace, tumawag sa IFP On Exchange 1-888-926-4988 (TTY: 711) o Maliliit na Negosyo 1-888-926-5133 (TTY: 711). Para sa mga Planong Pang-grupo sa pamamagitan ng Health Net, tumawag sa 1-800-522-0088 (TTY: 711).

## Thai

ไม่มีค่าบริการด้านภาษา คุณสามารถใช้ล่ามได้ คุณสามารถให้อ่านเอกสารให้ฟังเป็นภาษาของคุณได้ หากต้องการความช่วยเหลือ โทรหาศูนย์ลูกค้าสัมพันธ์ได้ที่หมายเลขบนบัตรประจำตัวของคุณ หรือโทรหาฝ่ายแผนบุคคลและครอบครัวของเอกชน (Individual & Family Plan (IFP) Off Exchange) ที่ 1-800-839-2172 (โทรมา TTY: 711) สำหรับเขตแคลิฟอร์เนีย โทรหาฝ่ายแผนบุคคลและครอบครัวของรัฐ (IFP On Exchange) ได้ที่ 1-888-926-4988 (โทรมา TTY: 711) หรือ ฝ่ายธุรกิจขนาดเล็ก (Small Business) ที่ 1-888-926-5133 (โทรมา TTY: 711) สำหรับแผนแบบกลุ่มผ่านทาง Health Net โทร 1-800-522-0088 (โทรมา TTY: 711)

## Vietnamese

Các Dịch Vụ Ngôn Ngữ Miễn Phí. Quý vị có thể có một phiên dịch viên. Quý vị có thể yêu cầu được đọc cho nghe tài liệu bằng ngôn ngữ của quý vị. Để được giúp đỡ, vui lòng gọi Trung Tâm Liên Lạc Khách Hàng theo số điện thoại ghi trên thẻ ID của quý vị hoặc gọi Chương Trình Bảo Hiểm Cá Nhân & Gia Đình (IFP) Phi Tập Trung: 1-800-839-2172 (TTY: 711). Đối với thị trường California, vui lòng gọi IFP Tập Trung 1-888-926-4988 (TTY: 711) hoặc Doanh Nghiệp Nhỏ 1-888-926-5133 (TTY: 711). Đối với các Chương Trình Bảo Hiểm Nhóm qua Health Net, vui lòng gọi 1-800-522-0088 (TTY: 711).

CA Commercial On and Off-Exchange Member Notice of Language Assistance

FLY017549EH00 (12/17)