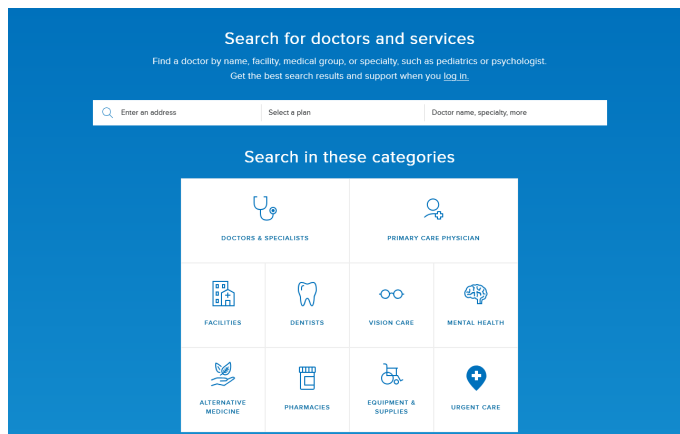




<https://www.blueshieldca.com/fad/home>



Quick Search for Primary Care Physician (PCP)

Enter an address or ZIP Code, then select a plan, and finally enter a doctor name or specialty. Results should appear below.

Step-by-Step Instructions

1. Select which type of provider to search. When searching for Hospitals, you would choose “Facilities”.
2. When prompted, you can choose “Continue as a guest”. For members, click “Login” and enter your username and password.
3. Enter the city and state, or the ZIP Code, or use your current location to search. Click the “Continue” button.
4. Select a plan by clicking the “Select a plan” button.
5. Select the year your coverage starts, then choose the plan type from the plan types listed below.
6. Select a subplan. For Blue Shield direct plans, you would choose a subplan with “OffEx for Covered CA” plans. Choose the subplan with + child Dental.
7. Select “Doctor Type” or “Doctor Name” to search.
8. To print a directory, click “Save Results” right above the first provider’s name. Choose between Email or Download, then click the “Download” button.
9. To choose a provider outside of CA, search the Health Care Anywhere website (<https://www.blueshieldca.com/bsca/find-a-provider/home.sp?contentid=hmostravel>). Please note that if you select an HMO plan, only emergency services will be covered.

Plan/Network (All plans are listed under the Standard Medical Plans):

- **Access:** Small Business HMO Access+, then select the plan
- **Local Access:** Small Business HMO Local Access+, then select the plan
- **Trio ACO:** Small Business Trio HMO, then select the plan
- **PPO:** Small Business Full PPO, then select the plan
- **Tandem PPO:** Small Business Tandem PPO, then select the plan

(continued on next page) 1

Member Enrollment Application

When completing the Member Enrollment Application (seen below), if you select an HMO plan, you will be required to provide the HMO Primary Care Physician (PCP) name, provider number, and Independent Physician Association (IPA)/Medical Group (MG) name.

Section 3 – HMO primary care physician/dental HMO provider assignment

This section is only required if you selected an HMO plan. If you selected a PPO plan, please proceed to Section 4.

HMO plan primary care physician selection

Would you like for Blue Shield to designate a primary care physician for you and your dependents who is located near your home or work?

Yes, I would like Blue Shield to designate a primary care physician and/or dental HMO provider for me and my dependents.

No, I would like to request a specific primary care physician and/or dental HMO provider for myself and my dependents (please specify below).

* Please note: If Blue Shield is unable to assign the primary care physician and/or Dental HMO provider you requested, Blue Shield will designate a provider. HMO primary care physicians can be changed by visiting blueshieldca.com after enrollment.

HMO primary care physician name	Provider number	IPA/MG name	Existing patient? <input type="checkbox"/> Yes <input type="checkbox"/> No
Dental HMO provider name	Provider number	Dental group name	Existing patient? <input type="checkbox"/> Yes <input type="checkbox"/> No



The screenshot shows a search window for a primary care physician. At the top, it displays 'Primary care physician ID' and the name 'Ohri, Kusum M, MD'. Below this, a note states: 'Doctors can have more than one PCP ID number. Be sure to choose the ID number that corresponds to the address and medical group you want.' The address is listed as '1310 W Stewart Dr Ste 602 Orange, CA 92868'. Two medical groups are shown: 'Prospect Gateway Medical Group' with a primary care physician ID of '100046628004', and 'Prospect Genesis Healthcare' with a primary care physician ID of '100046628010'. Each listing includes icons for 'ACCEPTING New patients' and 'ACCEPTING Existing patients'.