

PROVIDER SEARCH INSTRUCTIONS



www.aetna.com/docfind/

Step by Step Provider Search Instructions:

1. Enter your zip, city, county or state in the search bar

The screenshot shows two side-by-side panels. The left panel, titled "Already a member?", contains a "Login to Secure Site" button and a "Register Now" button. Below these are sections for "Why Register?" and "Searching as a member is better" with three bullet points: "Get results for your plan", "View cost estimates", and "Select a primary care doctor". The right panel, titled "Continue as a guest", prompts the user to "Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits." It includes a text input field, a "Traveling?" note, a "Look within" slider set to 25 Miles, and a "Search" button.

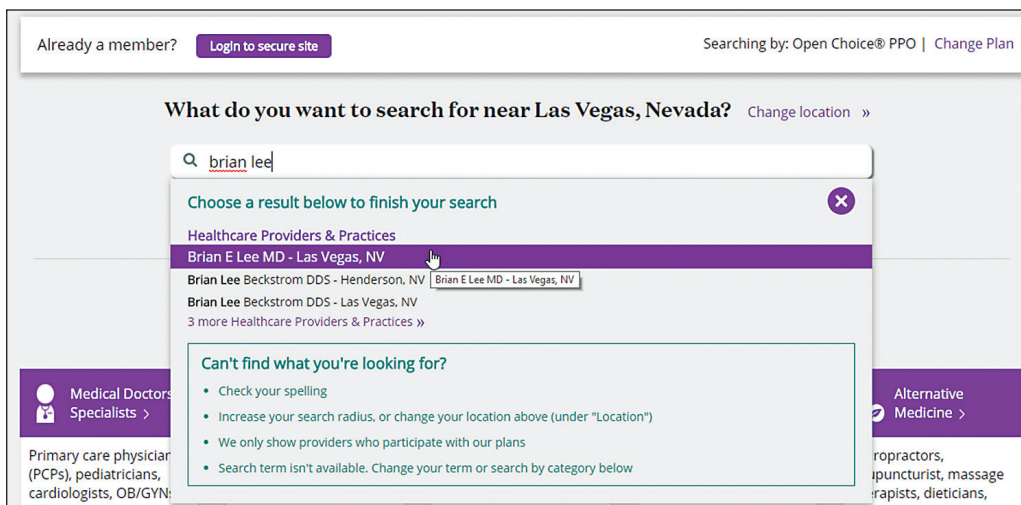
2. Enter your plan name in the search bar or select your plan from the list below and press "Continue"

The screenshot shows the "Select a Plan" section of the interface. It features a search bar with a magnifying glass icon and a "Continue" button. Below the search bar is a list of plan categories: "Aetna Standard Plans" and "Aetna Open Access Plans". Under "Aetna Standard Plans", there are radio button options for "Open Choice® PPO", "Managed Choice® POS", "Elect Choice® EPO", "HMO", "QPOS®", "Aetna Affordable Health Choices® limited benefits insurance plan (SRC only)", and "Aetna Select™".

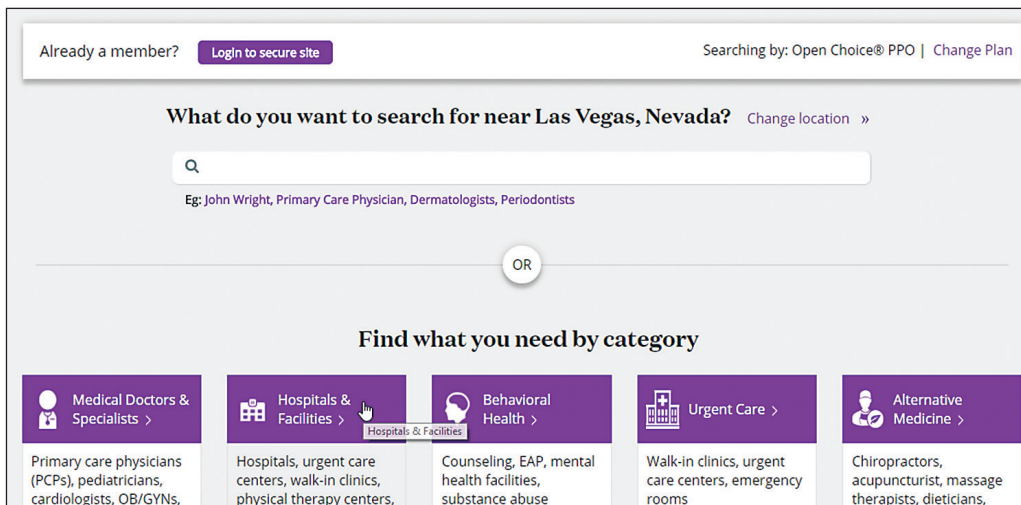
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3. Enter the name of your PCP in the search bar, and if it appears, select it to view “Provider/Facility Information”



4. To print a Directory, instead of using the search bar, click “Hospitals and Facilities” then “All Hospitals and Facilities”.



Plan Type:

OA EPO - OA Elect Choice EPO under Aetna Open Access Plans

AFA Small Group - Aetna Choice POS II (Open Access) under Aetna Open Access Plans

51-100 OAMC - Managed Choice POS (Open Access) under Aetna Open Access Plans

Aetna Whole Health HMO - Nevada HMO Aetna Whole Health under 2019 Small Group Under 51 Employees

Aetna Health Network Option - Aetna health Network Option (Open Access) under Aetna Open Access Plans