



Step by Step Provider Search Instructions:

1. Enter your zip, city, county or state in the search bar

The screenshot shows two side-by-side panels. The left panel, titled 'Already a member?', has a 'Login to Secure Site' button and a 'Register Now' button. Below these, it asks 'Not registered with Aetna yet?' and provides a 'Why Register?' section with text: 'You will be able to find all your coverage information online when you need it.' It also states 'Searching as a member is better' and lists 'You Can:' with three bullet points: 'Get results for your plan', 'View cost estimates', and 'Select a primary care doctor'. The right panel, titled 'Continue as a guest', asks the user to 'Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.' It features a text input field labeled 'Enter location here' and a note: 'Traveling? You can change your location after you select your plan'. Below this is a 'Look within' section with a slider set to '25 Miles' and a 'Search' button.

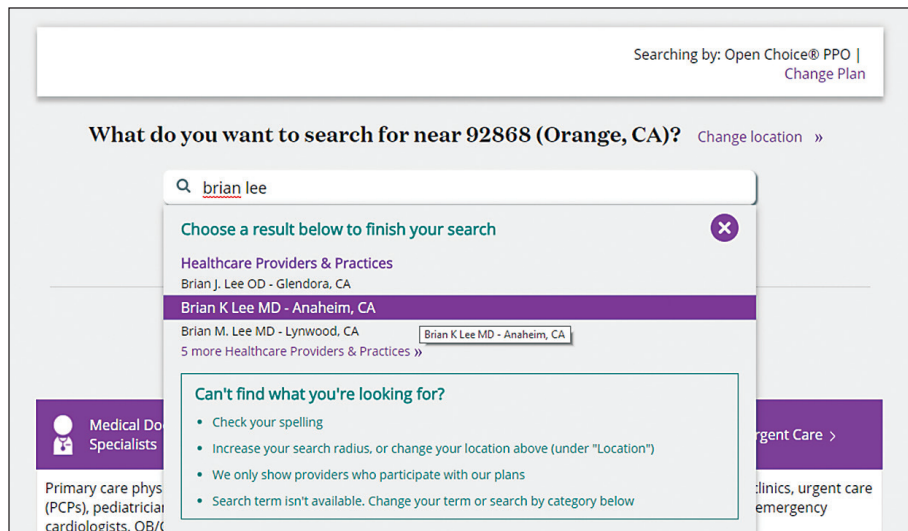
2. Enter your plan name in the search bar or select your plan from the list below and press “Continue”

The screenshot shows a 'Select a Plan' dropdown menu. At the top, there is a search bar containing 'hmc|'. Below the search bar, it says 'Enter plan name to narrow list below, e.g. Managed Choice'. A button labeled 'Show all plans (including those not in my area)' is visible. The list of plans is categorized into three sections: 'Aetna Whole Health Plans' (with 'AWH Southern CA HMO'), 'Aetna Standard Plans' (with 'HMO', 'HMO Silver', 'HMO Gold', 'HMO HDHP', 'HMO Silver HDHP', and 'HMO Gold HDHP'), and 'State Based Plans' (with 'HMO Basic' and 'HMO Basic Bronze').

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PROVIDER SEARCH INSTRUCTIONS

3. Enter the name of your PCP in the search bar, and if it appears, select it to view “Provider/Facility Information”



4. To print a Directory, instead of using the search bar, click “Hospitals and Facilities” then “All Hospitals and Facilities”.



Plan Type:

- HMO** - HMO listed under the Standard Plans
- HMO Deductible** - HMO Deductible listed under the State Based Plans
- AVN HMO** - Aetna Value Network HMO listed under the State Based Plans
- Basic HMO** - HMO Basic listed under the State Based Plans
- AWH Southern CA HMO** - AWH Southern CA HMO listed under Aetna Whole Health Plans
- AWH Northern CA HMO** - AWH Northern CA HMO listed under Aetna Whole Health Plans
- MC** - Managed Choice POS (Open Access) listed under the Aetna Open Access Plans
- Open Choice PPO** - Open Choice PPO listed under Aetna Standard Plans
- Elect Choice EPO** - Elect Choice EPO (Open Access) listed under Aetna Open Access Plans
- Savings Plus** - Savings Plus OA Managed Choice POS listed under the Savings Plus plans
- AWH Southern CA PPO** - AWH Southern CA Managed Choice POS listed under Aetna Whole Health Plans
- AWH Southern CA EPO** - AWH Southern California OA Elect Choice EPO listed under Aetna Whole Health Plans
- Sutter Health Aetna MC** - Sutter Health OA Managed choice POS listed under Sutter Health and Aetna Plans