



CONTACT INFORMATION	
Member Support	800-464-4000
Spanish Member Support	800-788-0616
Internet Support	www.kp.org
Provider Eligibility Verification	800-464-4000
Member Claims	800-390-3510
Adds Release Authorization (for HIPAA Release Authorization Forms)/Terms	Fax 858-614-3345
Customer Connection Team	800-790-4661, Option 2
Commissions	800-440-2323
Adds/Terms	No. Cal. Fax 858-614-3344 So. Cal. Fax 858-614-3345 Email: CSC-SD-SBA@KP.ORG
Billing	800-790-4661
Payments	Kaiser Foundation Health Plan File #5915 Los Angeles, CA 90074 800-731-4661
Administrator	Kaiser Permanente Health Plan 393 E. Walnut St. LSRS-4 Pasadena, CA 91103
Emergency Claims Addresses	<u>Southern California</u> Kaiser Foundation Health Plan, Inc. Claims Department P.O. Box 7004 Downey, CA 90242-7004 <u>Northern California</u> Kaiser Foundation Health Plan, Inc. Claims Department P.O. Box 12923 Oakland, CA 94604-2923
Tax ID Number	94-1340523

Please note Kaiser Permanente summary information is contained herein but Kaiser Permanente has not reviewed the information contained within this guide and Word & Brown therefore cannot guarantee its accuracy. Please contact your Word & Brown sales representative in the event of any discrepancies. The information provided in this guide is not intended to describe all of the benefits included in each plan, nor is it designed to serve as the "Evidence of Coverage" or "Certificate of Insurance." The KFHP Evidence of Coverage and the KPIC Certificate of Insurance contain a complete explanation of benefits, exclusions, and limitations.