



CONTACT INFORMATION

<p>Mailing Address</p>	<p><i>Aflac Worldwide Headquarters 1932 Wynnton Road Columbus, GA 31999</i></p>
<p>Claims</p>	<p><i>800-992-3522 Fax: 877-442-3522 Email Claim: https://www.aflac.com/contact-aflac/contact-claims.aspx File a Claim: https://www.aflac.com/file-a-claim/default.aspx</i></p>
<p>Customer Service</p>	<p><i>800-992-3522 Email Customer Service: https://www.aflac.com/contact-aflac/contact-customer-service.aspx</i></p>
<p>Broker Relations</p>	<p><i>877-772-3522</i></p>
<p>Where do I mail my payment, including overnight payments?</p>	<p><i>Mail payments to: Aflac 1932 Wynnton Road Columbus, GA 31999</i></p> <p><i>Please include your Aflac account/policy number on your check or money order.</i></p>
<p>To submit a claim, documentation should include the following information:</p>	<ul style="list-style-type: none"> • <i>Provider's name</i> • <i>Provider's address and phone number</i> • <i>Policyholder's Information</i> • <i>Patient Information</i> • <i>Dates of Service</i> • <i>Diagnosis</i> • <i>Specific treatment received from the provider</i>
<p>ONE DAY PAYSM</p>	<p><i>Many claims are processed in just one day. For more information, visit: https://www.aflac.com/onedaypay.</i></p> <p><i>To check the status of your claim online, login to Policyholder Services or call 800-992-3522 to speak directly to a customer service representative.</i></p>
<p>Service Request</p>	<p><i>Use the Aflac Group Service Request Form to request any of the following:</i></p> <ol style="list-style-type: none"> a. <i>Beneficiary Change</i> b. <i>Name Change</i> c. <i>Address Change</i> d. <i>Ownership transfer</i> e. <i>A copy of your certificate</i> <p><i>For your convenience, you can scan the signed and completed Service Request form and email it to cscmail@aflac.com or fax it to: 866-849-2974.</i></p> <p><i>You are also welcome to mail the Service Request Form to:</i> <i>Continental American Insurance Company</i> <i>Post Office Box 84075</i> <i>Columbus, GA 31993</i></p> <p><i>You can also access these Aflac Group Additional Forms:</i></p> <ol style="list-style-type: none"> a. <i>Authorization to Obtain Information Form</i> b. <i>Direct Deposit of Claims Payment Form</i> c. <i>Waiver of Premium Form</i>



Products, Services, and Enrollment Overview

YOU CHOOSE

We offer a wide selection of competitively priced insurance plans designed to meet the needs of your clients. From individual products to group products, Aflac has you and your clients covered.

Aflac insurance plans focus on employees' greatest financial exposure and probability of occurrence. Our market-leading coverage provides competitive rates and low expense ratios across the board.

INDIVIDUAL

Features

- Guaranteed-renewable
- Fully portable
- Historic rate stability
- Optional riders for greater employee choice

Products

- Accident
- Short-Term Disability
- Cancer/Specified-Disease
- Dental
- Hospital Confinement Indemnity
- Specified Health Event (Critical Care & Recovery)
- Hospital Intensive Care
- Life
- Hospital Confinement Sickness Indemnity
- Vision
- Lump Sum Critical Illness

GROUP

Features

- Guaranteed issue
- Consistency in plans, rates, and benefits
- Customizable plans for large accounts
- Ability to do group replacements
- Portable (while master policy in force)
- Available for clients with as few as 100 employees

Products

- Accident
- Critical Illness
- Short-Term Disability
- Whole Life
- Term Life
- Dental
- Supplemental Hospital Indemnity

For more information contact your local Aflac Broker Development Coordinator or visit aflac.com/brokers.

Individual coverage is underwritten by American Family Life Assurance Company of Columbus. Group coverage is underwritten by Continental American Insurance Company, a wholly-owned subsidiary of Aflac Incorporated. CAIC is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands. For groups situated in California, coverage underwritten by Continental American Life Insurance Company. For individual coverage in New York or coverage for groups situated in New York, coverage is underwritten by American Family Life Assurance Company of New York.

