

Use the Find Care tool at anthem.com/ca to

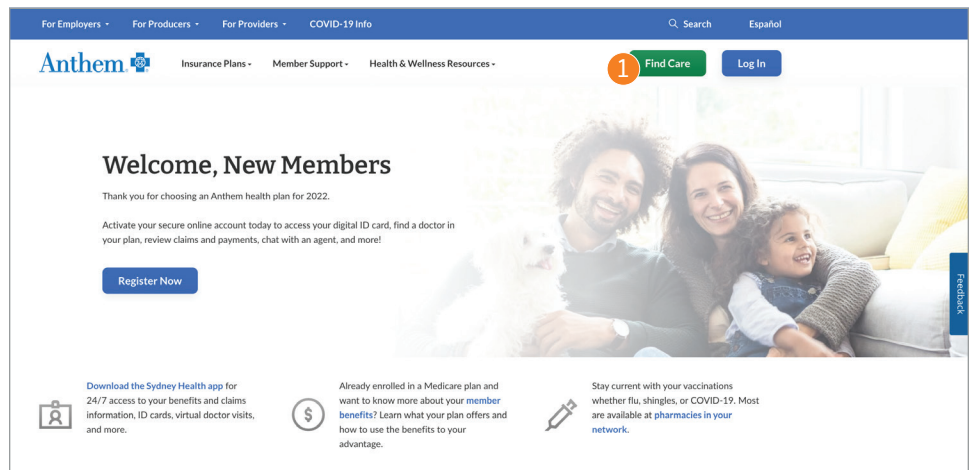
find the care you need

Anthem's Find Care tool was created to make it easy to find preferred primary care providers and specialists in your area. Whether you're searching for medical, dental, vision, or pharmacy, use this quick step-by-step guide to help you find the best doctors where you live and work.

General search

Step 1

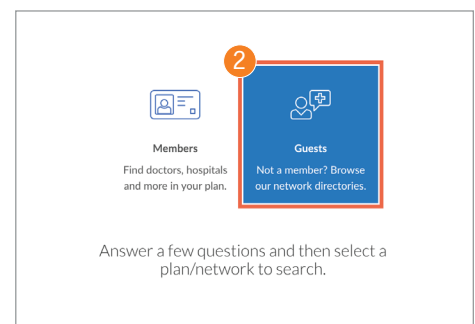
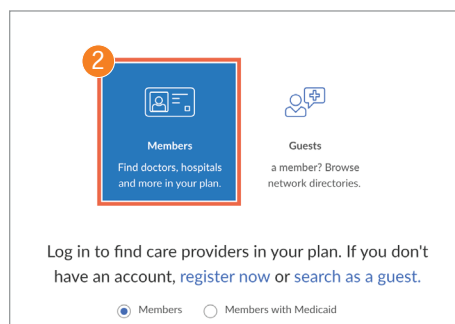
Go to: anthem.com/ca and select **Find Care** on the top right corner.



Step 2

There are two ways to search for a doctor:

- Select **Members** and log in with your username and password — you will be directed to your network of providers.
- Select **Guests** and answer four questions.



Step 3**For Guests:**

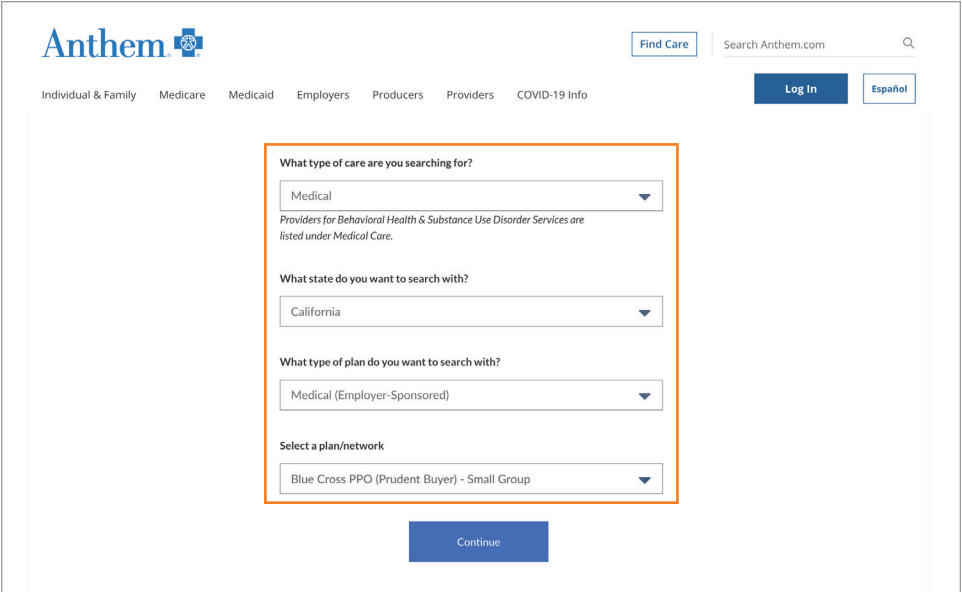
Select a drop-down box to answer each question.

Answers to the drop-down questions:

What type of care are you searching for? Medical. (You can also select dental, vision, or pharmacy providers from this drop-down.)

What state do you want to search with? Select the state you live in.

What type of plan do you want to search with? Medical (Employer-Sponsored).

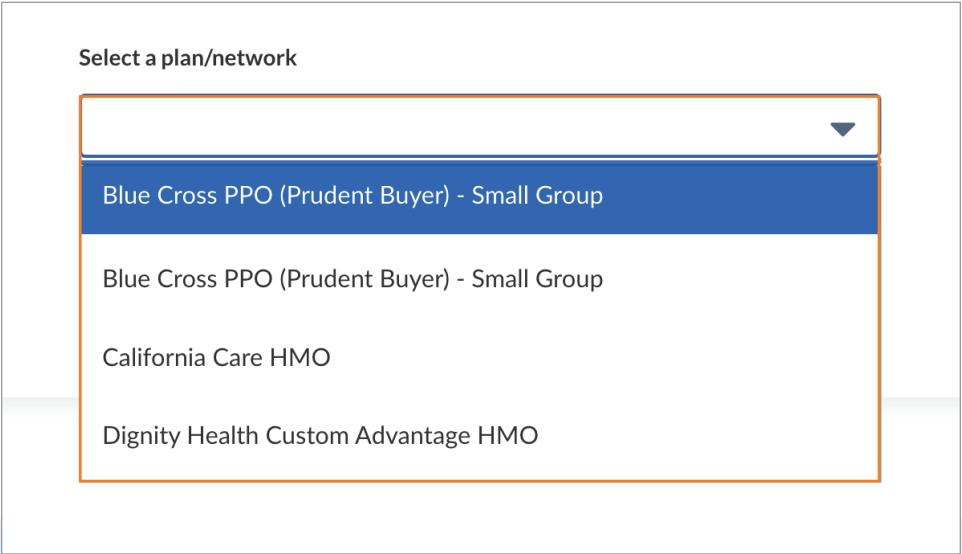


The screenshot shows the Anthem website's search interface. At the top, there's a navigation bar with links like 'Individual & Family', 'Medicare', 'Medicaid', 'Employers', 'Producers', 'Providers', and 'COVID-19 Info'. A search bar is on the right. The main content area has four drop-down menus, with the first three highlighted by an orange box. The first menu is 'What type of care are you searching for?' with 'Medical' selected. The second is 'What state do you want to search with?' with 'California' selected. The third is 'What type of plan do you want to search with?' with 'Medical (Employer-Sponsored)' selected. Below these is a fourth menu 'Select a plan/network' with 'Blue Cross PPO (Prudent Buyer) - Small Group' selected. A blue 'Continue' button is at the bottom.

Select a plan/network

If you are enrolled in HMO – California only, please select:

- Blue Cross HMO (CACare) – Small Group
- Select HMO
- Priority Select HMO
- Vivity

Select a plan/network

The screenshot shows a drop-down menu titled 'Select a plan/network'. The menu is open, showing four options. The first option, 'Blue Cross PPO (Prudent Buyer) - Small Group', is highlighted in blue. The other options are 'Blue Cross PPO (Prudent Buyer) - Small Group', 'California Care HMO', and 'Dignity Health Custom Advantage HMO'.

If you are located in California, enrolled in EPO, PPO, and spending account plans, please select:

- Blue Cross PPO (Prudent Buyer) – Small Group

If you are not located in California and enrolled in EPO, PPO, and spending account plans, please select:

- National PPO (BlueCard PPO)

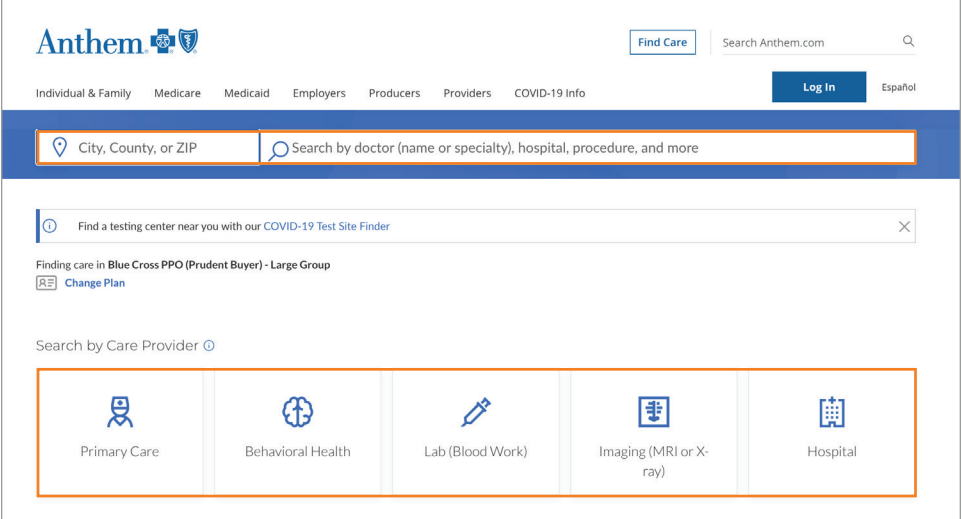
Once you've answered the four questions, select **Continue**.

Step 4

Search for care by entering:

- Your city, county, or ZIP code.
- Name or specialty, national provider identifier (NPI), or license number.
- You can also select the *Search by Care Provider* boxes listed in blue for frequently searched care options.

If you are looking for a **medical**



Find Care Search Anthem.com

Individual & Family Medicare Medicaid Employers Producers Providers COVID-19 Info Log In Español

City, County, or ZIP Search by doctor (name or specialty), hospital, procedure, and more

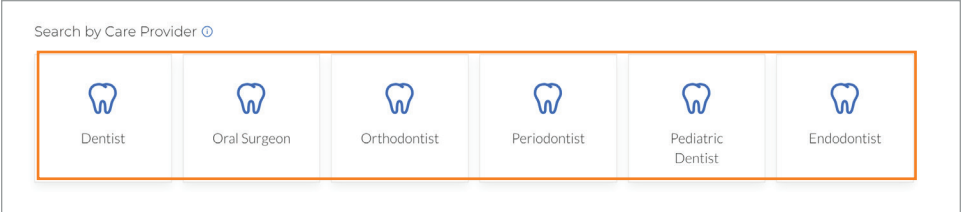
Find a testing center near you with our COVID-19 Test Site Finder

Finding care in Blue Cross PPO (Prudent Buyer) - Large Group [Change Plan](#)

Search by Care Provider

Primary Care Behavioral Health Lab (Blood Work) Imaging (MRI or X-ray) Hospital

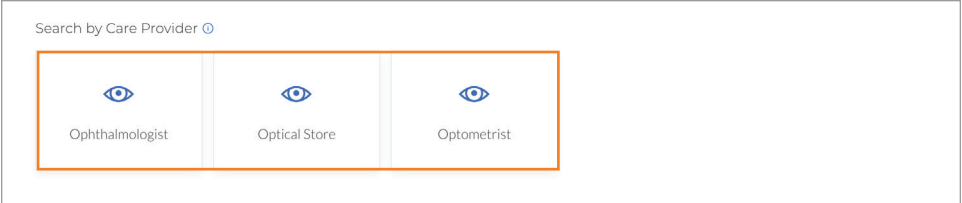
If you are looking for a **dental** provider:



Search by Care Provider

Dentist Oral Surgeon Orthodontist Periodontist Pediatric Dentist Endodontist

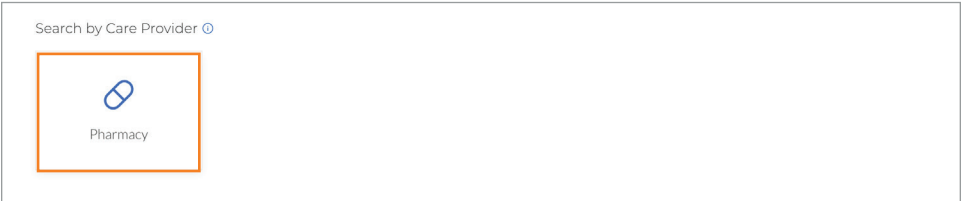
If you are looking for a **vision** provider:



Search by Care Provider

Ophthalmologist Optical Store Optometrist

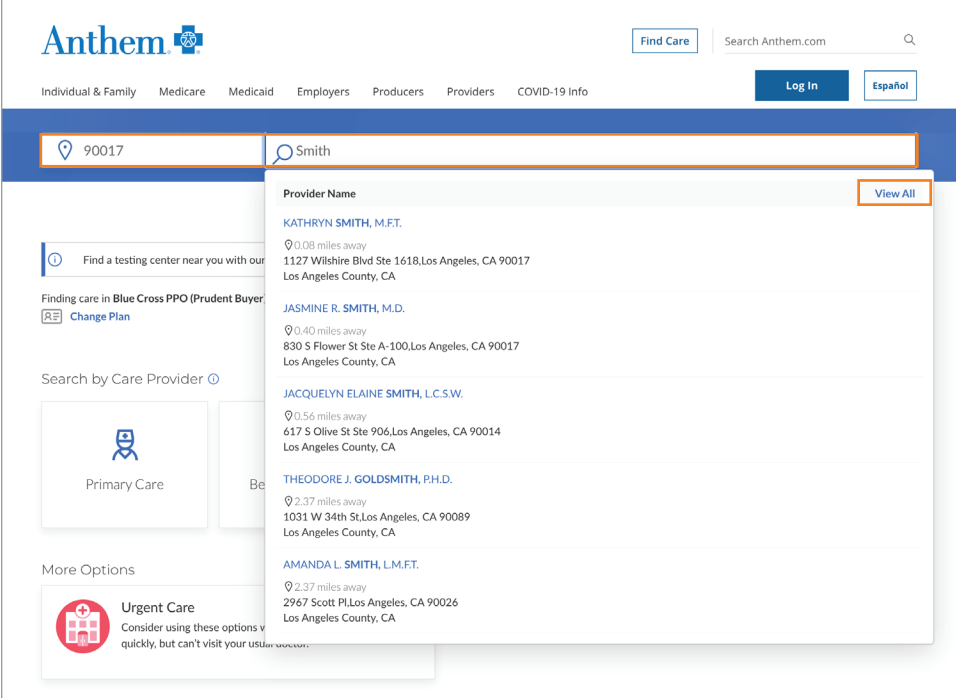
If you are looking for a **pharmacy** provider:



Search by Care Provider

Pharmacy

- If you enter a provider's name and your ZIP code, a list of providers will appear. To see a full list of providers with similar names, select **View All**.



Find Care Search Anthem.com

Individual & Family Medicare Medicaid Employers Producers Providers COVID-19 Info

90017 Smith

Provider Name **View All**

KATHRYN SMITH, M.F.T.
0.08 miles away
1127 Wilshire Blvd Ste 1618, Los Angeles, CA 90017
Los Angeles County, CA

JASMINE R. SMITH, M.D.
0.40 miles away
830 S Flower St Ste A-100, Los Angeles, CA 90017
Los Angeles County, CA

JACQUELYN ELAINE SMITH, L.C.S.W.
0.56 miles away
617 S Olive St Ste 906, Los Angeles, CA 90014
Los Angeles County, CA

THEODORE J. GOLDSMITH, P.H.D.
2.37 miles away
1031 W 34th St, Los Angeles, CA 90089
Los Angeles County, CA

AMANDA L. SMITH, L.M.F.T.
2.37 miles away
2967 Scott Pl, Los Angeles, CA 90026
Los Angeles County, CA

Find a testing center near you with our
Finding care in Blue Cross PPO (Prudent Buyer)
Change Plan

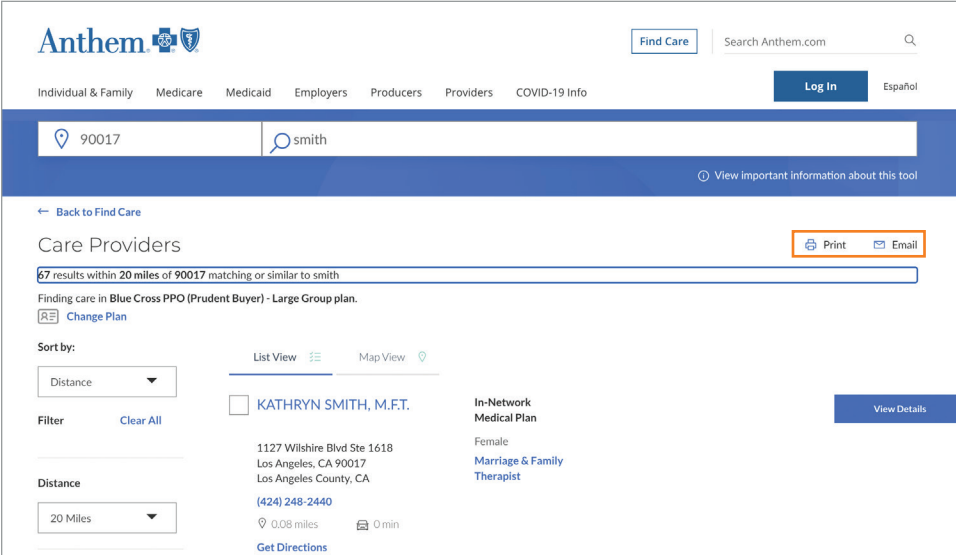
Search by Care Provider

Primary Care

More Options

Urgent Care
Consider using these options v
quickly, but can't visit your us

- A list of providers will populate from your search. You can print it or email the list to your personal email.



Find Care Search Anthem.com

Individual & Family Medicare Medicaid Employers Producers Providers COVID-19 Info

90017 smith

View important information about this tool

Back to Find Care

Care Providers **Print Email**

67 results within 20 miles of 90017 matching or similar to smith

Finding care in Blue Cross PPO (Prudent Buyer) - Large Group plan.
Change Plan

Sort by: Distance

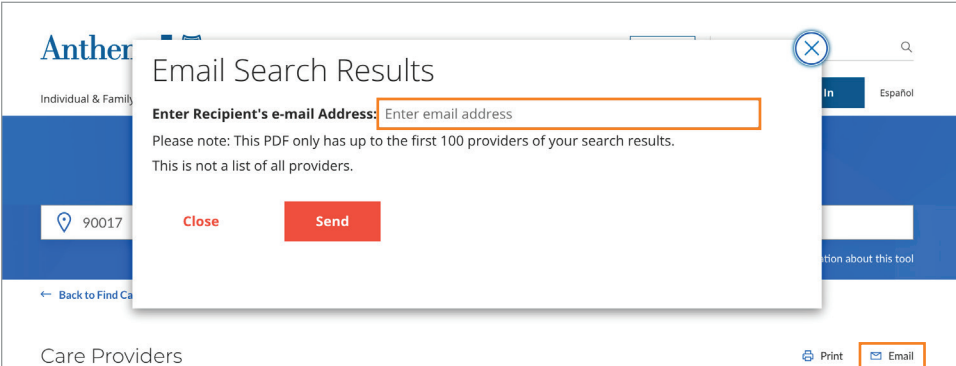
Filter Clear All

Distance 20 Miles

KATHRYN SMITH, M.F.T.
1127 Wilshire Blvd Ste 1618
Los Angeles, CA 90017
Los Angeles County, CA
(424) 248-2440
0.08 miles 0 min
Get Directions

In-Network Medical Plan
Female
Marriage & Family
Therapist

View Details



Find Care Search Anthem.com

Individual & Family Medicare Medicaid Employers Producers Providers COVID-19 Info

90017

Back to Find Care

Care Providers **Print Email**

Email Search Results

Enter Recipient's e-mail Address: Enter email address

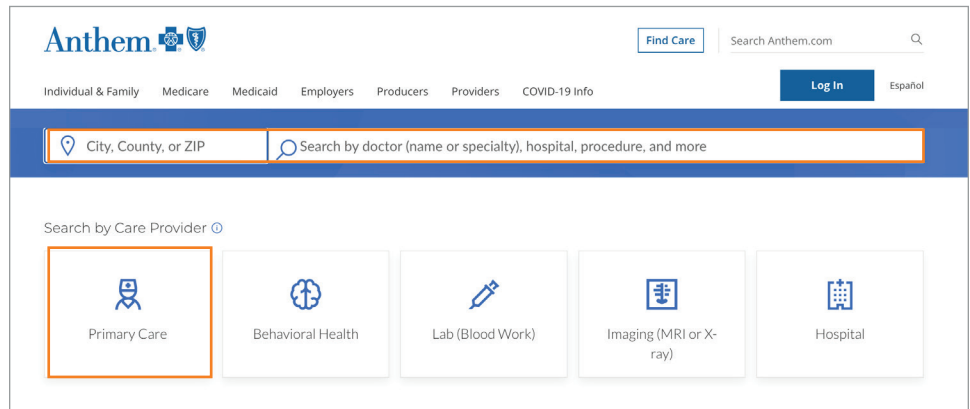
Please note: This PDF only has up to the first 100 providers of your search results.
This is not a list of all providers.

Close Send

HMO – How to find a provider's ID number

Step 1

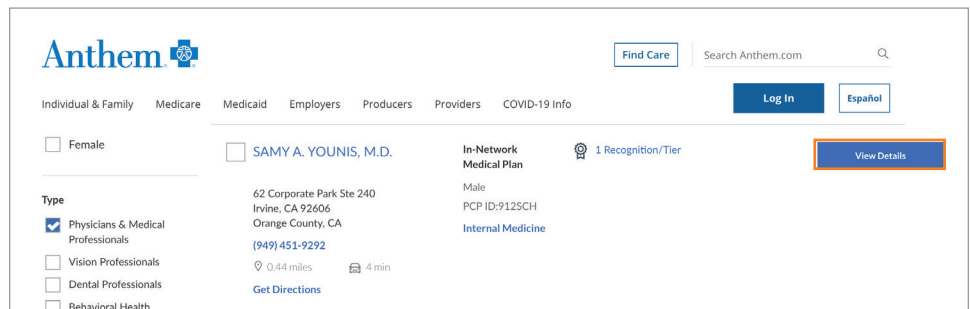
After entering your city, county, or ZIP code, select the **Primary Care** button under the *Search by Care Provider* section.



The screenshot shows the Anthem 'Find Care' search results page. At the top, there's a search bar with 'City, County, or ZIP' and a dropdown menu for 'Search by doctor (name or specialty), hospital, procedure, and more'. Below the search bar, there's a section titled 'Search by Care Provider' with five buttons: 'Primary Care', 'Behavioral Health', 'Lab (Blood Work)', 'Imaging (MRI or X-ray)', and 'Hospital'. The 'Primary Care' button is highlighted with an orange border.

Step 2

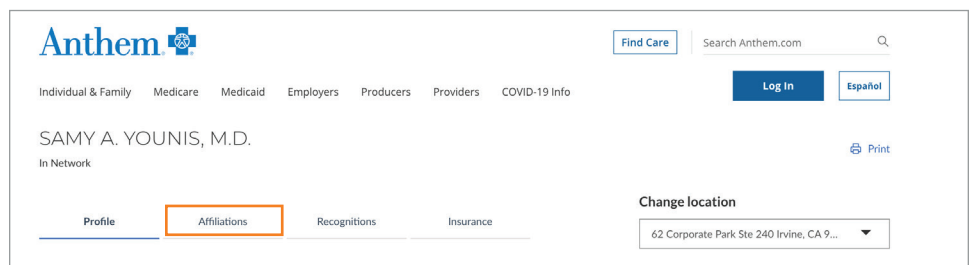
When the search populates with providers in your area, you will need to determine which **PCP ID/Enrollment ID** number to use to identify them as your primary care physician. To view this information, select the **View Details** button for the specific provider.



The screenshot shows the Anthem provider details page for Dr. Samy A. Younis, M.D. The page includes a 'View Details' button highlighted with an orange box. The provider's information includes their name, address (62 Corporate Park Ste 240, Irvine, CA 92606), phone number ((949) 451-9292), and specialty (Internal Medicine). There are also checkboxes for 'Female' and 'In-Network Medical Plan'.

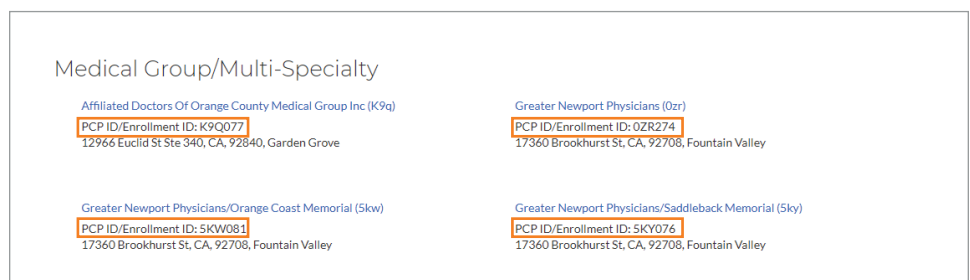
Step 3

You are now on the provider's details page. To view the medical groups the provider is affiliated with, select the **Affiliations** tab.



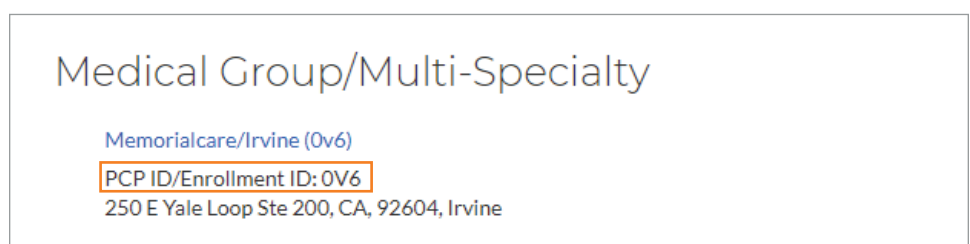
The screenshot shows the Anthem provider details page for Dr. Samy A. Younis, M.D. The 'Affiliations' tab is highlighted with an orange box. The page shows the provider's name, address, and a 'Change location' dropdown menu.

Your provider may participate in numerous medical groups. Please use the **PCP ID/Enrollment ID** that corresponds with the medical group of choice for your enrollment. Primary care physicians will have a six-digit code.



The screenshot shows the Anthem medical group details page for Dr. Samy A. Younis, M.D. The page lists several medical groups with their PCP ID/Enrollment IDs highlighted in orange boxes. The groups include 'Affiliated Doctors Of Orange County Medical Group Inc (K9q)', 'Greater Newport Physicians (Ozr)', 'Greater Newport Physicians/Orange Coast Memorial (Skw)', and 'Greater Newport Physicians/Saddleback Memorial (Sky)'.

If there is no **PCP ID/Enrollment ID**, use the code beside the medical group name. Medical groups have a three-digit code. In the example below, the medical group code is **0V6**.

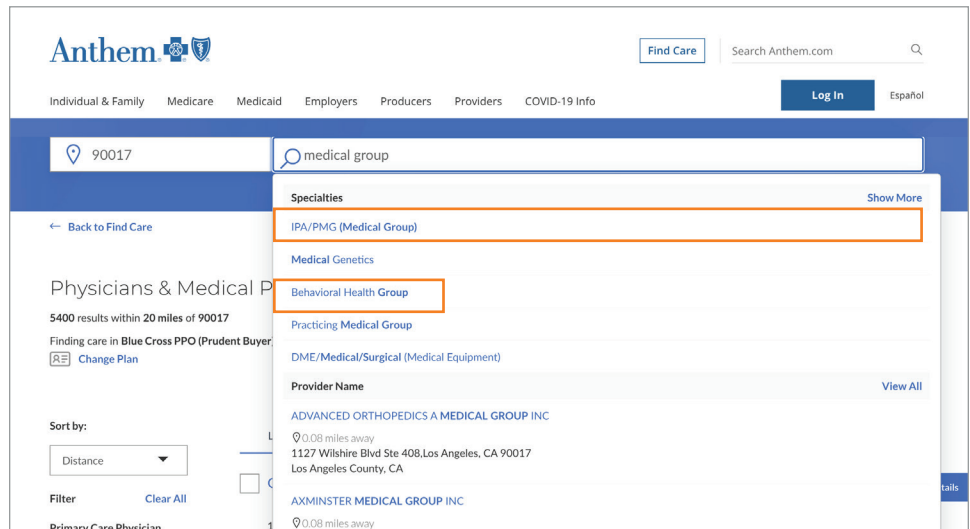


The screenshot shows the Anthem medical group details page for Dr. Samy A. Younis, M.D. The page lists the medical group 'Memorialcare/Irvine (0v6)' with the PCP ID/Enrollment ID highlighted in an orange box. The address is 250 E Yale Loop Ste 200, CA, 92604, Irvine.

HMO – How to search for IPAs/medical groups

Step 1

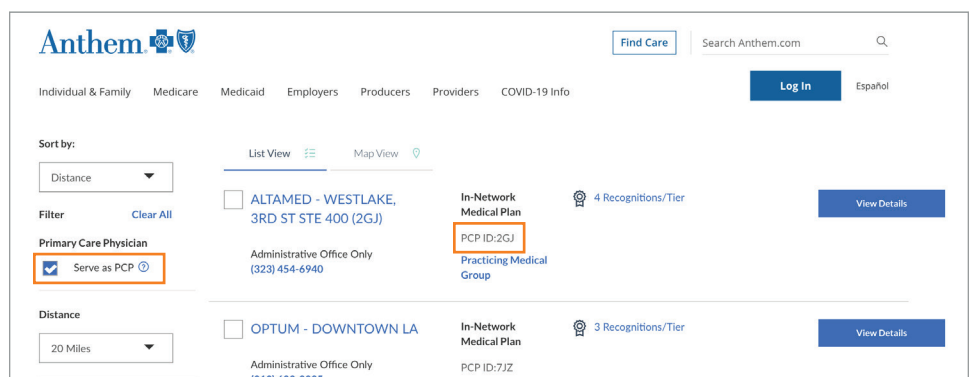
After entering your city, county, or ZIP code, type **medical group** in the Search field. Then choose **IPA/PMG (Medical Group)** to see a complete list of medical groups in your HMO network.



Step 2

Once the listing of medical groups appears, you will see the filter options on the left side. Under **Primary Care Physician**, check the **Serve as PCP** box.

The medical groups with the **Practicing Medical Groups** listing are your practicing medical groups. They have a three-digit code.



Important HMO reminders

- HMO care is managed by the medical group you select.
- Make sure the doctor you choose has a contract with the medical group you select.
- Make sure the medical group is part of your HMO network.
- If you are trying to choose a specific hospital, your medical group will advise you which hospital you will use. It is dependent on the contracts the medical group has with the hospital and the admitting rights of the physician.

We are here to help

If you have questions, please call Member Services using the phone number listed on the back of your member ID card.

Key: IPA = independent practice association; PMG = practicing medical group

Our Provider Finder tool is only as up to date as providers notify Anthem. Please contact your provider or call Member Services at the number located on the back of your member ID card to confirm that a provider is in your plan's network.

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